



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

October 14, 2025

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice
Safety Recall 25SA9
Certain 2015-2020 Model Year Multiple Vehicle Lines
Rear View Camera Inspection**

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
C-Max	2015-2016	Michigan	April 22, 2014 through November 14, 2016
Escape	2015-2016	Louisville	April 1, 2014 through March 20, 2016
Explorer	2015	Chicago	February 17, 2014 through May 4, 2015
Fiesta	2019	Cuautitlan	June 18, 2018 through May 31, 2019
Flex	2015-2019	Oakville	August 27, 2014 through April 30, 2019
Fusion	2016	Flat Rock	January 8, 2015 through February 29, 2016
		Hermosillo	December 13, 2014 through April 4, 2016
MKT	2015	Oakville	August 27, 2014 through December 10, 2015
	2019	Oakville	January 30, 2018 through May 31, 2019
MKZ	2015	Hermosillo	February 17, 2014 through March 29, 2015
Mustang	2020	Flat Rock	February 28, 2019 through December 16, 2020
Taurus	2015-2016	Chicago	February 17, 2014 through December 2, 2016
	2018-2019	Chicago	May 16, 2017 through March 1, 2019

US population of affected vehicles: 1,445,794. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, customers may experience a blank or distorted image on the center display screen when the vehicle is in reverse. A rear view camera that displays a blank or distorted image while in reverse can reduce or distort the driver’s view of what is behind the vehicle, increasing the risk of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

A complete Dealer Bulletin will be provided to dealers when it is anticipated that remedy availability including repair instructions will be available to support this recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail within sixty days, which may occur before remedy availability including repair instructions have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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