



SAFETY RECALL

CAMPAIGN BULLETIN

Fuel Pump Voluntary Safety Recall Campaign

Reference: PMA56
Date: October 10, 2025

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2013-2021 NV200 Van (M20)	142,813	NA	October 10, 2025	YES
2014-2017 & 2019 NV200 Taxi (M30)	3,410			
2015-2018 Chevrolet City Express	27,078	See GM dealer communication		

******* Campaign Summary *******

Nissan is committed to the safety and security of our customers and passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain model year 2013-2021 Nissan NV200 Van and model year 2014-2017 & 2019 Nissan NV200 Taxi vehicles identified in Service Comm and DBS National Service History, and model year 2015-2018 Chevrolet City Express.

The Fuel Tank Temperature (FTT) sensor harness internal to the fuel pump in affected vehicles may have been routed incorrectly, causing contact with the fuel pump connector. Over time, this contact may wear away the protective coating and potentially cause an electrical short, resulting in a blown fuel pump fuse.

A blown fuel pump fuse can interrupt fuel delivery to the engine, potentially causing a loss of motive power (LOMP), preventing the vehicle from restarting and increasing the risk of a crash. In some cases, a malfunction indicator light (MIL) may illuminate in the instrument cluster when a voltage irregularity is detected by the fuel tank temperature sensor because of the short circuit.

Nissan is currently preparing a remedy.

******* What Dealers Should Do*******

1. Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **PMA56**
2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied.
3. Once available, dealers should use the appropriate campaign bulletin to remedy any vehicles subject to this campaign.

4. Once remedied, dealers should submit the claim using the claims coding provided so it can be closed in Service Comm and release the vehicle.

****** Release Schedule ******

Parts	Nissan is currently preparing a remedy.
Repair	Nissan is currently preparing a remedy.
Owner Notification	Nissan will begin sending notifications to Nissan owners of all potentially affected vehicles in December 2025 , via U.S. Mail. Chevrolet City Express owners will be notified separately by General Motors with instructions for their owners.

****** Dealer Responsibility ******

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign which enters the service department for any reason. This includes vehicles purchased from private parties or presented by transient (tourist) owners as well as vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. The Fuel Tank Temperature (FTT) sensor harness internal to the fuel pump in affected vehicles may have been routed incorrectly, causing contact with the fuel pump connector. Over time, this contact may wear away the protective coating and potentially cause an electrical short, resulting in a blown fuel pump fuse.

Q. What is the possible effect of the condition?

A. A blown fuel pump fuse can interrupt fuel delivery to the engine, potentially causing a loss of motive power (LOMP), preventing the vehicle from restarting and increasing the risk of a crash. In

some cases, a malfunction indicator light (MIL) may illuminate in the instrument cluster when a voltage irregularity is detected by the fuel tank temperature sensor because of the short circuit.

Q. What will be the corrective action for this voluntary recall campaign?

A. Nissan is currently preparing a remedy.

Q. How long will the corrective action take?

A. Nissan is currently preparing a remedy.

Q. When will vehicle owners be notified?

A. Nissan will begin notifying owners of potentially affected vehicles in December 2025 via First-Class U.S. Mail. Chevrolet City Express owners will be notified separately by General Motors with instructions for their owners.

Q. Is my vehicle safe to drive?

A. If your vehicle is subject to this campaign, Nissan owners will receive an Owner Notification letter from Nissan, which will instruct owners to bring their vehicles to a Nissan dealer to have their vehicles inspected as soon as possible.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Are parts readily available?

A. No.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-777-9999 option 1 if additional expense is required. Please refer to WBP19-017 for additional information on application of rental reimbursement.		

Q. Is there any charge for the repair?

A. No, once available, the remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, once the remedy is available, any authorized Nissan dealer will be able to perform the recall campaign.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. Once available, the remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A.

Model	Dates of Manufacture
MY 2013 – 2021 Nissan NV200 Van	January 25, 2013 to June 11, 2021
MY 2014 – 2017 & 2019 Nissan NV200 Taxi	May 29, 2013 to June 10, 2019
MY 2015 – 2018 Chevrolet City Express	March 6, 2018 to September 22, 2024

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. No.

Revision History:

Date	Announcement	Purpose
October 10, 2025	Original Document	New campaign announcement