



**IMPORTANT SAFETY RECALL**

Safety Recall: NHTSA # 25V-675  
November 2025

«Name»  
«Address»  
«City» «State» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2026 Heartland Bighorn and Jayco North Point fifth wheel trailers.

**Reason for this recall** The murphy bed mechanism may fail, causing the bed to fall unexpectedly. A murphy bed that falls increases the risk of injury or death.

**Recall Remedy** The remedy consists of the replacement of the murphy bed mechanism with a newly designed mechanism. The remedy will take approximately 1 ½ hours to complete and must be performed free of charge to the retail owner.

**What we need you to do** Our records show the following unit as affected by this recall and is part of the current inventory at your Dealership.

VIN

**Federal law** requires the Recall Remedy to be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

**If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.**

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our customers' safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Inc. Towable Division