



TOYOTA

SAFETY RECALL 25TA12 (Interim Notice 25TB12)

Certain 2025 Model Year Sienna
Second Row Seat Rails Suspect Welds
NHTSA Recall No. TBD

Frequently Asked Questions

Original Publication Date: October 7, 2025

Q1: *What is the condition?*

A1: The subject vehicles contain second-row seats that are mounted on seat rails that may have been improperly welded. If these seats are occupied during certain high-speed collisions, the seat may lose structural integrity, increasing the risk of injury.

Q2: *What is Toyota going to do?*

A2: When the remedy is available Toyota dealers will replace the second-row seat rails, **FREE OF CHARGE**.

Q3: *When will the remedy become available?*

A3: Toyota is currently preparing the remedy and will notify dealers and customers once it is available.

Q3a: *Should passengers sit in the second row of the subject vehicles?*

A3a: Toyota recommends no one sit in or use a child restraint in the second-row seat while the vehicle is moving until the remedy is performed on the vehicle.

Q4: *Which and how many vehicles are covered by this Safety Recall?*

A4: There are approximately 54,600 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2025 Sienna	Mid-January 2025 – Late July 2025	54,600

Q4a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?*

A4a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Safety Recall.

Q5: *How does Toyota obtain my mailing information?*

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q6: *What if I have additional questions or concerns?*

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.