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## **New Safety Recall Advanced Communication – 98C**

FCA US LLC (FCA US) has announced a safety recall on certain 2024-2025 (VF) Ram ProMaster Battery Electric Vehicles (BEV).

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may have been built with Motor Control Processor (MCP) software that does not effectively limit dynamic torque spikes. Dynamic torque spikes that are not limited can damage the differential housing potentially resulting in a Loss of Propulsion (LOP). An unexpected LOP can cause a vehicle crash without prior warning.

### **SERVICE ACTION**

FCA US LLC will conduct a voluntary safety recall on all affected vehicles to reprogram the MCP, Battery Processor Control Module (BPCM), Integrated Dual Charge Module (IDCM), Electric Vehicle Control Unit (eVCU) and inspect and if necessary, replace the EDM. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2025.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC