

IMPORTANT SAFETY RECALL



FOREST RIVER

DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 25V662
FOREST RIVER ID: 210-1982
SERVICE CAMPAIGN: 001247

<<DEALERTNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

October 2025

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section-

Forest River has decided that a safety defect exists in certain 2025-2026 Entourage E1C320LVC & E1C320LVI Class C Motorhome Recreational Vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction, and our commitment to building great products are of the utmost importance to Forest River.

The designated Date range of production is 10/25/2024, through 9/10/2025.

WHAT IS THE DEFECT?

The bolt head for the leaf spring rebound clip may contact the upfitted truss support. Repetitive jounce impact may cause the bolt to fail.

EVALUATION OF RISK:

If the leaf spring rebound clip detaches, this condition may allow for the leaf springs to fan, leading to suspension failure. This condition may lead to vehicle instability, resulting in a crash.

SERVICE PROCEDURE:

Dealership Service Department procedures can be found on Dealer Connect.

WHAT IS THE PART NUMBER OF THE REMEDY KIT?

F100794630

DEALER REPAIR CODES: Dealer Connect

Prior Authorization is Required

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
25V662	RC-005-03-00-004759	PERFORM REMEDY	2.0 HRS

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8602

The Recall shall be considered the utmost priority to remedy the 2025-2026 Entourage Class C Motorhome in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2025-2026 Entourage Class C Motorhome listed under this Recall.

If your dealership has already performed the remedy to 2025-2026 Entourage Class C Motorhome, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2025-2026 Entourage Class C Motorhome in which the VIN falls under as stated in

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the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Inc.
Office of Corporate Compliance