



# SAFETY RECALL

## CAMPAIGN BULLETIN

Lithium-ion Battery  
Voluntary Recall Campaign

Reference: R25C8  
Date: October 3, 2025

**Attention: Dealer Principal, Sales, Service & Parts Managers**

**IMPORTANT:** It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2021-2022 LEAF (ZE1)	19,077	NA	October 3, 2025	<b>YES</b>

**\*\*\*\* Campaign Summary \*\*\*\***

Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is issuing a Voluntary Safety Recall Campaign on certain model year 2021-2022 Nissan LEAF vehicles identified in Service Comm and DBS National Service History.

Affected vehicles may experience excessive lithium deposits within battery cells, increasing the electrical resistance and potentially causing a fluctuation in the state of charge. While the vehicle is Level 3 quick charging, the increased electrical resistance could result in rapid heating of the battery. If quick charging continues, a battery fire may occur increasing the risk of injury.

Certain Model Year 2019-2020 Nissan LEAF vehicles equipped with the quick charge port (for Level 3 charging via CHAdeMO connector) and manufactured from August 29, 2018, to November 3, 2020, at the Nissan Smyrna plant are already subject to campaign I.D. R24B2.

Nissan is expanding this voluntary safety recall to include certain model year 2021-2022 Nissan LEAF vehicles equipped with the quick charge port (for Level 3 charging via CHAdeMO connector) and manufactured from November 3, 2020, to May 23, 2022, at the Nissan Smyrna plant identified by campaign I.D. R25C8.

Nissan will issue an Interim Owner Letter instructing customers not to use Level 3 quick charging until the remedy is completed. When the remedy software is ready for deployment, owners of all potentially affected vehicles will be notified with an Invitation to Repair Owner Letter. At that time, dealers will be instructed to update the software on the vehicle's Lithium Battery Controller (LBC)

**\*\*\*\* What Dealers Should Do\*\*\*\***

1. Verify if vehicles are affected by this Voluntary Recall using Service Comm or DBS National Service history – Open Campaign I.D. **R25C8**

2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied.
3. Dealers should not use Level 3 quick charging for any vehicles subject to this campaign until the vehicle has been remedied.
4. If a retailed vehicle affected by this Campaign ID visits the dealer for service, the dealer should inform the customer about the recall and communicate that Nissan is currently preparing a remedy plan. Customers should be instructed not to use Level 3 quick charging until the remedy is completed.

**\*\*\*\* Release Schedule \*\*\*\***

<b>Parts</b>	Nissan is currently preparing a remedy.
<b>Repair</b>	Nissan is currently preparing a remedy.
<b>Owner Notification</b>	Nissan will begin sending interim notification letters to owners of affected vehicles in <b>October 2025</b> , via U.S. Mail. Once the remedy is available, owners will receive an invitation to repair letter instructing them to bring their vehicle to an authorized Nissan dealer to have the remedy work completed at no cost to the owner.

**\*\*\*\* Dealer Responsibility \*\*\*\***

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in new vehicle inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

**NISSAN NORTH AMERICA, INC.**

Total Customer Satisfaction

**Frequently Asked Questions (FAQ):**

**Q. Is this a recall?**

A. Yes.

**Q. Is this a Stop Sale?**

A. Yes.

**Q. What is the reason for the recall?**

A. Affected vehicles may experience excessive lithium deposits within battery cells, increasing the electrical resistance and potentially causing a fluctuation in the state of charge. While an affected vehicle is Level 3 quick charging, the increased electrical resistance could result in rapid heating of the battery.

**Q. What is the possible effect of the condition?**

A. While an affected vehicle is Level 3 quick charging, the increased electrical resistance could result in rapid heating of the battery. If quick charging continues, a battery fire may occur increasing the risk of injury.

**Q. What will be the corrective action for this voluntary recall campaign?**

A. Nissan is currently preparing a remedy plan that includes software to prevent progression to thermal incidents. Once the remedy is available, owners will receive an invitation to repair letter instructing them to bring their vehicle to an authorized Nissan dealer to have the remedy work completed at no cost to the owner.

**Q. How long will the corrective action take?**

A. Nissan is currently preparing a remedy plan.

**Q. When will vehicle owners be notified?**

A. Nissan will begin sending interim notification letters to owners of affected vehicles in **October 2025**, via U.S. Mail instructing customers not to use Level 3 quick charging via the CHAdeMO connector until the remedy is completed. Once the remedy is available, owners will receive an invitation to repair letter instructing them to bring their vehicle to an authorized Nissan dealer to have the remedy work completed at no cost to the owner.

**Q. Is my vehicle safe to drive?**

A. Nissan will send an Interim Owner Letter instructing customers not to use Level 3 quick charging via the CHAdeMO connector until the remedy is completed. If customers notice battery state of charge fluctuation or battery warning lights, they should contact their dealer for immediate diagnosis.

**Q. Is there anything owners can do to mitigate this condition?**

A. Nissan instructs customers not to use Level 3 quick charging via the CHAdeMO connector until the remedy is completed.

**Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?**

A. Rental is available upon customer request until the final remedy is available.

**Q. Are parts readily available?**

A. Nissan is currently preparing a remedy plan

**Q. Is there any charge for this service?**

A. No, once the remedy is available the repair will be performed for the customer free of charge.

**Q. Will I have to take my vehicle back to the selling dealer to have the service performed?**

A. No, once available any authorized Nissan dealer will be able to perform the recall campaign.

**Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?**

A. The remedy, once available, will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

**Q. What model year vehicles are involved?**

A. Certain Model Year 2021-2022 Nissan LEAF vehicles equipped with a quick charge port (for level 3 charging via CHAdeMO connector) manufactured at the Nissan Smyrna plant from November 3, 2020, to May 23, 2022.

**Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?**

A. Yes, certain model year 2019-2020 Nissan LEAF vehicles equipped with the quick charge port (for Level 3 charging via CHAdeMO connector) and manufactured from August 29, 2018, to November 3, 2020, at the Nissan Smyrna plant are already subject to campaign I.D. R24B2.

**Revision History:**

Date	Announcement	Purpose
October 3, 2025	Original Document	New campaign announcement