



**ADMINISTRATION BULLETIN - SAFETY RELATED
RECALL**

Global Recall Action
Number:
D053ADM1

Subject: Rear Camera Water Ingress	Publication No.: D053ADM1
	Model: New Range Rover Evoque (LZ)
	Model Year: 2023
	Date of Issue: 09 October 2025

To:	Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC.
For the Attention of:	The approved JLR retailer / authorized repairer.

DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION

A concern has been identified on certain 2023 model year Range Rover Evoque vehicles, where water may ingress into the rear view camera. This water ingress can cause a distorted image, or no image at all, to be displayed on the vehicle touchscreen.

A blurred image or lack of display of the rear view camera image may result in the driver being unaware of objects or pedestrians increasing the risk of an injury and / or a crash.

ACTION TO BE TAKEN


Check the JLR Warranty Portal or TOPIx to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal and TOPIx will be updated to reflect only those vehicles affected.

JLR retailers / authorized repairers are required to Quarantine affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already with customers must be updated at the next available opportunity. JLR recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. JLR retailers / authorized repairers who proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

JLR retailers / authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

	<p>The following applies to: [NORTH AMERICA]</p>
--	---


FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:

	<p>The following applies to: [NORTH AMERICA]</p>
---	---


National Highway Traffic Safety Administration (NHTSA) reference number: 25V-645

	<p>The following applies to: [NORTH AMERICA]</p>
---	---


Transport Canada (TC) reference number: 2025-509

	<p>The following applies to: [NORTH AMERICA]</p>
---	---


Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

	<p>The following applies to: [NORTH AMERICA]</p>
---	---


REGULATORY INFORMATION

	<p>The following applies to: [NORTH AMERICA]</p>
---	---


Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain 2023 model year Range Rover Evoque vehicles imported into the United States and Canada markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites.

	<p>The following applies to: [NORTH AMERICA]</p>
---	---

This Safety Recall Administration Bulletin serves as notification to all JLR retailers / authorized repairs in the United States and Canada markets that any new affected vehicles may not be sold and delivered for customer use until the Safety Recall repair is completed. Violation of this requirement by a JLR retailer / authorized repairer, in the USA only, could result in a maximum civil penalty of up to the equivalent of \$27,874.00 USD per violation and the equivalent of \$139,356,994.00 USD for a related series of violations.

	The following applies to: [NORTH AMERICA]
---	---

OWNER NOTIFICATION

	The following applies to: [NORTH AMERICA]
---	---

Initial owner notification is expected to occur on or before 21st November, 2025.

This recall repair procedures and any required parts and / or software are not currently available. This recall repair campaign will be published when all repair procedures and all required parts and / or software are available. This is expected to be completed by TBD.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director