



# VOLKSWAGEN DEALER COMMUNICATION

## Repair Available – Safety Recall 694T / Front Seat Safety Belts

**This notice is for:** All Dealer Personnel

**Date:** October 22, 2025

**Issue:** One or both front seat safety belt retractors may have been built with a damaged torsion bar. In a crash, a damaged torsion bar could fail, causing the webbing to unwind uncontrollably. If this happens, the safety belt would not provide protection to the occupant, increasing the risk of injury.

**Precautions:** If customers have concerns about driving their vehicle before the recall remedy has been completed, they are advised to contact an authorized Volkswagen dealer for assistance in having the vehicle transported to the dealership for this recall repair, and to obtain alternate transportation while the vehicle is being repaired.

- Repair:**
- REPAIR AVAILABLE – October 23, 2025 / Replace the affected driver and/or front passenger safety belt(s).
  - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions
  - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** See the campaign circular for complete parts and ordering information.

**Affected Vehicles**

| Country | Beginning Model Year | Ending Model Year | Vehicle  | Vehicle Count |
|---------|----------------------|-------------------|----------|---------------|
| USA     | 2025                 | 2025              | GOLF GTI | 325           |
| USA     | 2025                 | 2025              | GOLF R 8 | 103           |
| CAN     | 2025                 | 2025              | GOLF GTI | 47            |
| CAN     | 2025                 | 2025              | GOLF R 8 | 26            |

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing - October 2025
  - Loaner/rental coverage – see campaign circular

**IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**USA Dealers - New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Canada Dealers – New Vehicles in Dealer Inventory:** Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*

**All Dealers - Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**