



## SAFETY RECALL 25TA09 (Remedy Notice)

Certain 2020-2022 Model Year Supra  
Increased Risk of Vehicle Fire  
NHTSA Recall No. 25V-636

On September 23, 2025 BMW filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of their intent to conduct a voluntary Safety Recall on certain 2020 – 2022 model year Supra vehicles.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2020-2022 Supra	Late October 2019 - Early July 2021	1,500	0

### Condition

The subject vehicles were manufactured by BMW. According to BMW, water can enter a part of the engine starter in affected 4-cylinder Supra vehicles and could lead to corrosion that can cause a short circuit. In an extreme case, this could increase the risk of vehicle fire during vehicle operation or where the vehicle is parked and the ignition is off.

### Remedy:

Toyota dealers will replace the starter with an improved one **FREE OF CHARGE**.

**Owners are advised to park their vehicles outside and away from structures until the recall remedy is complete.**

### Owner Notification

#### Mail

Toyota will notify owners in mid-February 2026.

#### Toyota App

Vehicles involved in this Safety Recall will be visible in the App at time of announcement of remedy.

### Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Toyota Newsroom [pressroom.toyota.com](https://pressroom.toyota.com).

#### Tech Requirements

TIC206B - Electrical Repair 2  
TIN519B - 2020 GR Supra New Model Technical Introduction

#### Repair Time

Repair: 1.5

#### Parts Control at Launch

CPOR

#### Parts Replacement Rate

100%

#### Owner Notification Date

Mid-February 2026

#### Salvage Title Eligible

Yes

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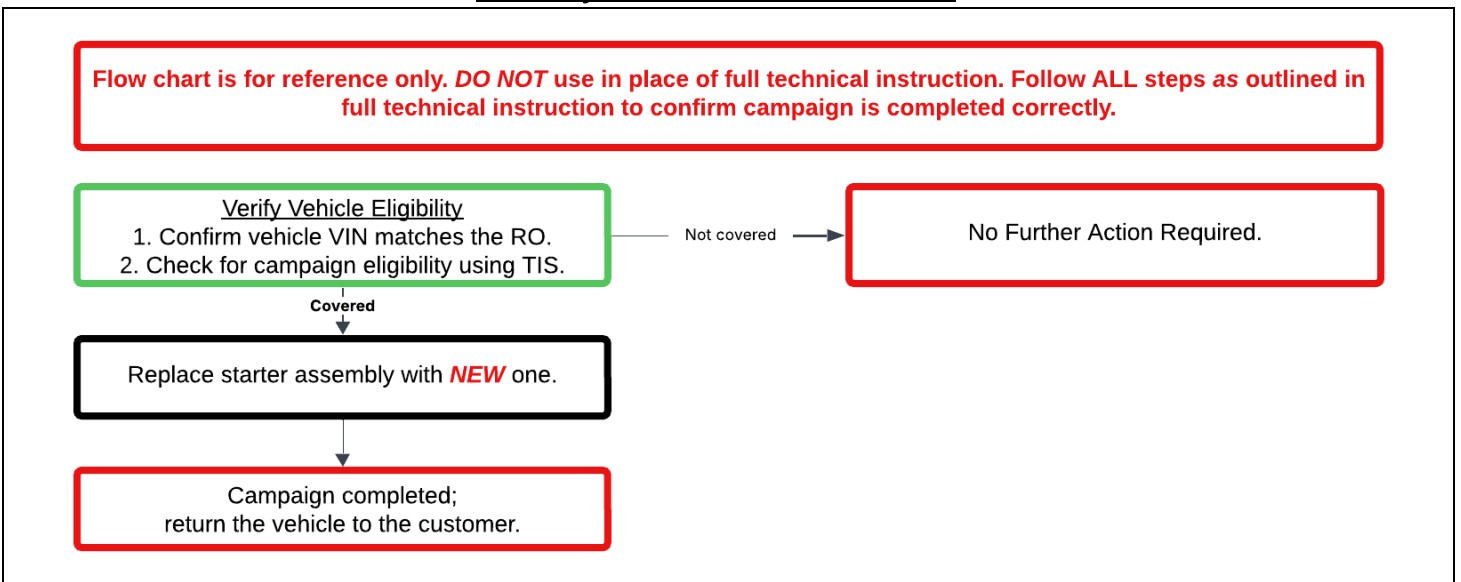
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## Service Department

### Warranty Reimbursement Procedure



Op Code	Description	Flat Rate Hours
25TA09R1	Replace Starter Assembly	1.5

- The flat rate time include 0.1 hours for administrative cost per unit for the dealership.

#### Salvage Title Vehicles

Every attempt should be made to complete an open Safety Recall when circumstances permit, unless noted otherwise in the Safety Recall dealer letter.

#### Remedy Procedures

Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

## Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently have completed the following courses:

- TIC206B - Electrical Repair 2
- TIN519B - 2020 GR Supra New Model Technical Introduction

## Parts Department

### Parts Information

At the time of launch, parts for this campaign can be ordered in Campaign Part Order Request (CPOR) on Service Lane, due to potential limited part availability. Please check the CPOR report on Dealer Daily for the most up-to-date parts ordering information as part controls can be adjusted throughout the life of the campaign.

Dealers can identify which parts ordering method to use by reviewing the parts information section of Dealer Daily and checking for a MAC code on the part numbers below. For MAC code C, order through CPOR. For MAC code D, refer to the MAC report for further instructions.

Part Number	Description	Quantity
28100-WAA09	STARTER ASSEMBLY	1
28192-WAA01	COVER, STARTER	1
90118-WA089	SCREW	3
90188-WA364	CLIP	1
90118-WA818	FRONT SUSPENSION MEMBER LOWER PROTECTOR BOLT	12

## Sales Department

Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

[Policy for New Vehicles, TCUV, Pre-Owned Vehicles and Rent a Toyota](#)

## Frequently Asked Questions

**Q1: What is the condition?**

A1: The subject vehicles were manufactured by BMW. According to BMW, water can enter a part of the engine starter in affected 4-cylinder Supra vehicles and could lead to corrosion that can cause a short circuit. In an extreme case, this could increase the risk of vehicle fire during vehicle operation or where the vehicle is parked and the ignition is off.

**Q1a: Are there any warnings that this condition exists?**

A1a: According to the BMW, there is no warning before the condition occurs. If the condition occurs, it may affect the ability to start the engine.

**Q1b: What precautions should owners take?**

A1b: Owners are advised to park their vehicles outside and away from structures until the remedy is complete.

**Q2: What is Toyota going to do?**

A2: Toyota dealers will replace the starter on involved vehicles with an improved one **FREE OF CHARGE**.

**Q3: Which and how many vehicles are covered by this Safety Recall?**

A3: There are approximately 1500 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2020-2022 Supra	Late October 2019 – Early July 2021	1500

**Q4: What if I previously paid for repairs related to this Safety Recall?**

A4: Reimbursement consideration instructions will be provided in the owner letter.

**Q5: How does Toyota obtain my mailing information?**

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

**Q6: What if I have additional questions or concerns?**

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

# Policies And Procedures

## New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

**NOTE:** Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

## Pre-Owned Vehicles in Dealer Inventory

Toyota typically requests that dealers **NOT** deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall unless the defect has been remedied. In this case, until remedy parts are available, delivery of a pre-owned vehicle is acceptable if disclosed to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Toyota.

Toyota expects dealers to visit <https://toyota-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

**NOTE:** Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

## Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

### **Rent a Toyota & Service Loaners**

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

### **Parts Recovery Procedures**

All parts replaced as part of this Safety Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies [9.3 and 9.6](#) for additional details.

### **Customer Reimbursement**

Reimbursement consideration instructions will be included in the owner letter.

## IMPORTANT SAFETY RECALL

Certain 2020–2022 Model Year Supra  
Increased Risk of Vehicle Fire  
NHTSA Recall No. 25V636  
Toyota Recall No. 25TA09 (Remedy Notice)

This is an important Safety Recall. The remedy will be performed **FREE OF CHARGE** to you.

Dear (customer's First/Last name)

This notice applies to your vehicle:  
[VIN]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW, the manufacturer of the current Supra vehicle for Toyota, has decided that a defect, which relates to motor vehicle safety, exists in certain 2020–2022 model year Supra vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

### What is the condition?

The subject vehicles were manufactured by BMW. According to BMW, the engine starter relay may corrode, causing the relay to overheat and short circuit, increasing the risk of a fire during vehicle operation or when the vehicle is parked and the ignition is off.

### What should you do?

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible.

- Owners are advised to park their vehicles outside and away from structures until the remedy is completed.
- The remedy will require parts replacement. We recommend you contact your dealer to schedule an appointment in advance to confirm parts availability and minimize your inconvenience. Your local Toyota dealer will be more than happy to answer any of your questions.

- ✓ To find a dealer near you, visit [www.toyota.com/dealers](http://www.toyota.com/dealers)
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit [www.toyota.com/recall](http://www.toyota.com/recall) Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, our Toyota Brand Engagement Center is available to assist you at 1-888-270-9371 on Monday through Friday, from 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time. During our hours of operation, we're here to help with any questions, feedback, or support you may need.

### What will Toyota do?

Any authorized Toyota dealer dealers will replace the engine starter with an improved one, **FREE OF CHARGE**.

#### ***This is an important Safety Recall***

The remedy will take approximately one and a half hours. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

- According to the BMW, there is no warning before the condition occurs. If the condition occurs, it may affect the ability to start the engine.
- **Owners are advised to park their vehicles outside and away from structures until the remedy is completed.**

If the vehicle is experiencing the condition described and you are unable to drive the vehicle to the dealership, please contact your local authorized Toyota dealer who will arrange for vehicle pickup.

### What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair(s) to your vehicle for this specific condition prior to receiving this letter, you may be eligible for reimbursement. For reimbursement consideration, please submit a copy of your repair details (for example: a repair order), proof-of-payment, and ownership information to Toyota's online self-service portal.) Visit <https://support.toyota.com/s/questions-comments> and click Continue to begin submitting a support request. Select Recalls and then Reimbursement Request from the picklist to complete the form and submit.

Alternatively, if you prefer to mail or fax this information for reimbursement consideration, please use the address or fax number shown below:

Toyota Brand Engagement Center - TSR  
Toyota Motor Sales, USA, Inc.  
c/o Toyota Motor North America, Inc.  
P O Box 259001 - SSC/CSP Reimbursements  
Plano, Texas 75025-9001

FAX: 310-381-7756

Please refer to the attached Reimbursement Checklist for required documentation details.

### What if you are not the owner or operator of this vehicle?

***If you are a vehicle lessor***, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

***If you know the current owner or operator***, please forward this letter to them.

*If you would like to update your vehicle ownership or contact information, please visit <https://www.toyota.com/owners>.*

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-888-275-9171), or go to <http://www.safercar.gov>.

We have sent this notice in the interest of your continued satisfaction with our products. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

Toyota Motor Sales, USA

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Toyota Motor Sales, USA