



Ford Customer Service Division
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Attn: Service Manager
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February 2026

Subject: Safety Recall 25S94 (Steering Upper Shaft Installation Kit)

NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice

P/A Code: 00088

Safety Recall 25S94
Certain 2020-2021 Model Year F-250, F350, and F-450 Super Duty Vehicles
Steering Column Upper Shaft Inspection/Replacement

REASON FOR PROGRAM:

On some of the affected vehicles, the steering column upper shaft on your vehicle may have been manufactured outside of required specifications, and it may be possible for the steering column upper shaft to separate.

SERVICE ACTION:

Dealers are to inspect and, if necessary, modify or replace the steering column upper shaft, as outlined in the technical instructions. This service must be performed on all affected vehicles at no charge to the vehicle owner. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

Please use the enclosed Steering Column Upper Shaft Installation Kit that is outlined on page 5 of the technical instructions.

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