

Volvo Trucks

Uptime

Safety Recall Alert

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| To: | Dealer Principals Service Managers Warranty Managers Parts Managers | Region: | <input checked="" type="checkbox"/> U.S. <input checked="" type="checkbox"/> CAN <input type="checkbox"/> MEX <input type="checkbox"/> Export | Bulletin: RVXX2508 Date: 9/25/2025 Valid to: N/A Action Required? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
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From: Product Safety & Certification Department
Subject: Recall RVXX2508, Door Does Not Open from Inside

Description of Defect:

Certain Volvo New VNs may be equipped with interior door handles that do not have the cable properly seated in the door latch mechanism. This can prevent the door from unlatching to allow egress. If the interior door handle does not operate the door latch, truck occupants may not be able to open the door from inside the truck, which may result in personal injury.

Models/ Model Years Affected:

Certain MY 2026 VN(4) model vehicles manufactured from 4/1/2025, through 8/22/2025.

Vehicle Quantities:

3,920 (3,609 US, 311 Canada, 0 Mexico and 0 Export)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal 9/25/2025.
- Owner notification letters will be released on or before 11/17/2025.
- Repair instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Product Safety & Certification Department at vtna.regulatoryaffairs@volvo.com.