

To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	From: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Pending Recall Campaign Notification Model: Sprinter Model Years: 2024 Longitudinal Frame Member Reinforcement	Date: September 2025



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



Campaign No.:	Campaign Desc.:	NHTSA ID:	Longitudinal Frame Member Reinforcement
2025090007	PDGLAENGST	25V609	
<p>This is to notify you of a Recall Campaign to inspect the longitudinal frame member reinforcement on approximately 4 MY 2024 Sprinter Vans. The recall campaign will be visible on the www.NHTSA.gov website and may generate questions from customers. All affected VINs will be flagged as "PENDING" in VMI.</p>			
Background			
Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Sprinter (907 platform) vehicles, the longitudinal frame members of the Body in White might not meet production specifications. In the event of a frontal collision, the deformation behavior of the Body in White might be impaired. As a result, the risk of injury for the occupants might increase.		
What We're Doing	MBUSA is conducting a voluntary recall. Authorized Mercedes-Benz Sprinter dealers will check the longitudinal frame members on the affected vehicles. Depending on the findings, the necessary measures will be carried out.		
Parts	Parts are not available for repair		
Vehicles Affected			
Model Year(s)	2024		
Vehicle Model	Sprinter		
Vehicle Populations			
Population	4		
Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	An owner's notification letter to be mailed in November 2025.		
SBDM/ASBDM	This recall may generate questions from your dealers.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>			

