

In conjunction with Recall 283, all eligible VINs have been placed on "Recall Hold" in TSD and will be prevented from having a Vehicle Use Agreement opened. This status will not negatively impact your vehicle's Utilization, and the units will continue to count towards your dealer's Minimum Quantity Guide as long as they remain in the SRC program.

Once Recall 283's remedy (now available) has been performed and completed, the "Recall Hold" status will automatically clear upon approval of the recall claim in the Warranty system.

For any questions about the SRC Program or TSD, please reach out to ServiceOps@Hmausa.com