
Recall Campaign 284: Launching @ 10:00AM TODAY (09/12/2025) - Remedy Available

From [REDACTED]
Date Fri 9/12/2025 9:15 AM
To [REDACTED]

Hello all,

On September 12th @ 10:00AM, we are planning to launch **Recall Campaign 284: Rear Suspension Toe and Camber Bolts Replacement, Alignment, and Tire Replacement - with Remedy Available**.

- **Impacted Model Year(s)/Model(s):**
 - Certain 2025MY IONIQ 5 (NEA EV) vehicles produced from 12/17/2024 – 03/25/2025
- **VIN count: 8**

- [REDACTED]
- Please load VINs **@ 10:00AM TODAY**. I will send you the request separately.

- [REDACTED]
- Please send e-mail message to the HMA field **@ 10:00AM TODAY**. I will send you the request shortly.

- [REDACTED],
- Please post the following on HMA Tech Info **@ 10:00AM TODAY**. I will send you the document shortly.
 - **Technical Service Bulletin (TSB) 25-01-033H** under the 'Campaign' section

- [REDACTED],
- No action required on your end at this time.


- HMA Parts [REDACTED] /MPA Parts [REDACTED],
- No action required on your end at this time.

Parts Readiness:

- Associated Bolts & Nuts are in supply to support all impacted vehicles for the recall.

If you have any questions or need additional information, please let me know.
Thank you.

Warranty Campaign Team

 HYUNDAI Technical Service Bulletin	GROUP RECALL	NUMBER 25-01-033H
	DATE SEPTEMBER 2025	MODEL(S) IONIQ 5 (NEA EV)
SUBJECT: REAR SUSPENSION TOE AND CAMBER BOLTS REPLACEMENT, ALIGNMENT, AND TIRE INSPECTION (RECALL 284)		

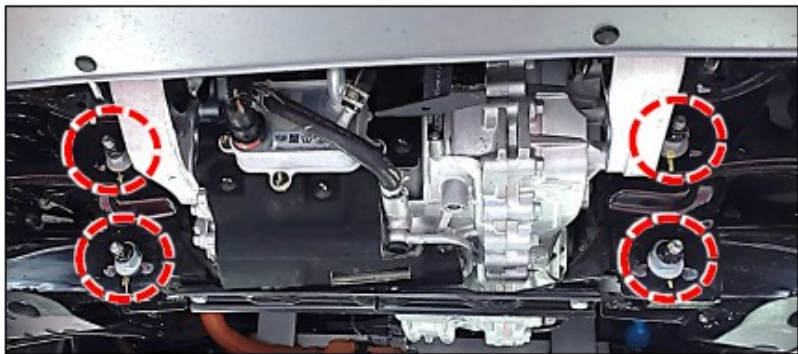
★ IMPORTANT

Vehicle repairs related to safety recalls are critically important and must be performed properly in accordance with TSB procedures. Review this bulletin in its entirety prior to beginning any repair work.

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must also perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the "Vehicle Information" screen via WebDCS to identify open recalls.

Description: Certain IONIQ 5 (NEA EV) vehicles may have rear toe and/or camber adjustment bolts installed with insufficient torque during assembly. Insufficiently tightened rear toe and/or camber adjustment bolts could gradually loosen over time and potentially reduce vehicle stability and control during operation, thereby increasing the risk of a crash. This bulletin provides instructions for replacement of the rear toe and camber adjustment bolts and nuts, wheel alignment, and tire replacement if necessary.



Applicable Vehicles (Certain):

Model Year	Model	Production Dates
2025	IONIQ 5 (NEA EV)	12/17/2024 – 03/25/2025

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 **HYUNDAI**

Hyundai Motor America

Assistant Manager, Campaign Coordination
Aftersales – Warranty & Dealer Tech Support

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CUSTOMER 

Safety and Quality
Tenacity

CHALLENGE 

Progress
Agility

COLLABORATION 

Alignment
Resilience

PEOPLE 

Diversity and Inclusion
Expertise

GLOBALITY 

Integrity
Data-Driven Thinking