



**DATE:** October 2025  
**TO:** Micro Bird Distributors  
**SUBJECT:** Recall 25-116-RUC / NHTSA Recall 25V599

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This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your school vehicle(s) may contain a defect that could affect the safety of a person.

Micro Bird has decided that a defect, which relates to motor vehicle safety, exists in certain 2023-2025 G5 buses built on Ford or GM chassis and equipped with a power-assisted service door.

Buses equipped with a power-assisted service door, the rod-eye ring of the rod attaching each door leaf to the opening gear may delaminate, causing the door leaf to disengage from the opening gear and become loose. A door leaf that disengages from the opening gear will no longer be operable from the driver's seat. Also, in certain cases, vibrations or strong wind can open the door leaf, increasing the risk of injury if passengers inside the bus fall out of the door.

**To complete this recall**, owners will contact you to make an appointment to have their vehicle(s) corrected. The correction consists in securely attaching the door leaf to the rod to make sure that the door leaf does not disengage from the opening gear.

**We request that you apply for reimbursement via the GOLS claim system with detailed invoices and a list of repaired vehicles so we can update our files.**

Micro Bird Corporation will provide parts and correction instructions, as well as reimburse labor to mitigate this recall at no charge.

We evaluate that 0.4 hour (24 minutes) should be sufficient to correct a vehicle.

**Important: We want to remind you that recalled vehicles must be corrected before you sell, lease, or deliver them; vehicles returned at the end of a lease must be corrected before they can be offered for sale as used vehicles.**

We apologize for any inconvenience this situation may cause and we thank you for your cooperation.