

RECALL INTERIM NOTICE

STOP VEHICLE SALE NOTICE

E-THROTTLE ASSEMBLY REPLACEMENT

AFFECTED MODELS:
2022 390 ADVENTURE
2023 390 ADVENTURE
2024 390 ADVENTURE

RESTRICTIONS: AFFECTED MODELS ARE LINKED BY VIN IN DEALER.NET

THE REMEDY FOR THIS RECALL IS NOT YET AVAILABLE. YOU WILL RECEIVE ANOTHER TECHNICAL BULLETIN ON THIS TOPIC AS SOON AS THE RECALL REPAIR IS AVAILABLE AND CAN BE COMPLETED ON AFFECTED MOTORCYCLES

BASIC INFORMATION:

KTM North America, Inc. has determined that a defect which relates to motor vehicle safety exists with certain 2022, 2023 and 2024 390 ADVENTURE motorcycles.

On certain motorcycles, water could enter the throttle (e-throttle) control unit and cause it to fail. If this happens, the engine will return to idle.

A loss of engine power could increase the risk of an accident.

To ensure the highest level of safety, performance, reliability and customer satisfaction, it is necessary to replace the e-throttle assembly on all affected motorcycles.

Due to the replacement e-throttle assembly not being available the e-throttle assembly replacement on affected motorcycles can't be performed at this time.

Once e-throttle assemblies are available, you will receive another technical bulletin on this topic as soon as e-throttle assemblies are available to order to complete the e-throttle assembly replacement on affected motorcycles.

In the interim, KTM North America, Inc. will be notifying all registered owners of the above affected motorcycles by mail of this recall. A copy of the customer letter is included in this bulletin.

Registered owners will also be informed again by mail to contact an authorized KTM dealer to schedule the replacement of their e-throttle assembly when the part is available.

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KTM NORTH AMERICA, INC.

30125 KTM Way // Murrieta, CA 92563
1119 Milan Avenue // Amherst, OH 44001
8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4
www.ktm.com



Dealers must immediately stop selling the affected motorcycles listed above. Vehicles will be locked out from retail registration in Dealer.net until the remedy is available and performed.

It is a violation of KTM North America, Inc. policy for an authorized KTM dealer to deliver any affected units to customers before the procedure in this bulletin has been performed.

For any inquiries related to this bulletin, please contact the Dealer Services department.

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IMPORTANT SAFETY RECALL NOTICE (Interim Notice) NHTSA Recall No. XX-XXXX

This notice applies to your motorcycle, VIN: «Vin»
«PdiFirstName» «PdiLastName»
«PdiAddress1»
«PdiCity», «PdiProvince» «PdiPostalCode»

9/xx/2025

RE: Affected models:
2022 390 ADVENTURE
2023 390 ADVENTURE
2024 390 ADVENTURE

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

KTM North America, Inc. has determined that a defect which relates to motor vehicle safety exists with certain 2022, 2023 and 2024 390 ADVENTURE motorcycles.

On certain motorcycles, water could enter the throttle (e-throttle) control unit and cause it to fail. If this happens, the engine will return to idle.

A loss of engine power could increase the risk of an accident.

To ensure the highest level of safety, performance, reliability and customer satisfaction, it is necessary to replace the e-throttle assembly on all affected motorcycles.

The remedy for this recall is not yet available due to the replacement e-throttle assembly not being available. Therefore the e-throttle assembly replacement on affected motorcycles can't be performed at this time.

Once e-throttle assemblies are available, you will be informed again by mail to contact an authorized KTM dealer to schedule the replacement of the e-throttle assembly on your motorcycle.

If you have any questions related to the content of this letter, please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, if for any reason KTM is unable to remedy the situation without charge, or within a reasonable amount of time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,
Dealer Services Department
KTM North America, Inc.

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