



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

September 8, 2025

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice
Safety Recall 25S89**
Certain 2015-2019 Model Year Multiple Vehicle Lines
Rear-View Camera Inspection

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Econoline	2017-2019	Ohio Assembly	January 21, 2016 through December 21, 2018
Edge	2015-2018	Oakville	June 25, 2014 through September 04, 2018
Expedition	2015-2017	Kentucky Truck	March 01, 2015 through June 30, 2017
MKC	2015-2019	Louisville	February 04, 2015 through December 23, 2018
Mustang	2015-2019	Flat Rock	February 20, 2015 through December 20, 2018
Navigator	2015-2017	Kentucky Truck	March 09, 2015 through June 30, 2017
Ranger	2019	Michigan	June 04, 2018 through December 21, 2018
Super Duty	2015-2019	Kentucky Truck	December 01, 2014 through December 23, 2018
Super Duty	2017-2019	Ohio Assembly	April 26, 2016 through December 21, 2018
Transit	2016-2019	Kansas City	July 30, 2015 through December 21, 2018
Transit Connect	2015-2018	Valencia (Spain)	August 01, 2014 through July 31, 2018

US population of affected vehicles: 1,430,881. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, customers may experience a blank or distorted image on the center display screen when the vehicle is in reverse. A rear-view camera that displays a blank or distorted image while in reverse can reduce or distort the driver's view of what is behind the vehicle, increasing the risk of a crash. If the image is lost for 10 seconds, a Diagnostic Trouble Code (DTC) is set, and the customer will receive a message that the rear-view camera is unavailable on the center display screen.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

A complete Dealer Bulletin will be provided to dealers when it is anticipated that remedy availability including repair instructions will be available to support this recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail within sixty days, which may occur before remedy availability including repair instructions have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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