

INTERIM NOTIFICATION: 25PACG- Kenworth 15-inch digital display may enter recovery mode (Blue Wrench Screen) and become non-compliant with FMVSS / CVMSS 101, 121, 136.

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Number

INT - 25PACG / 25V569 / 2025-448

Description

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Date

10/7/2025

What's New

INTERIM NOTIFICATION

Certain chassis require both software updates and module replacements. Parts are not yet available for these chassis. Modules must be replaced BEFORE attempting to update software. This bulletin will be updated when parts and procedures are available.

The 15-inch digital display in certain model year 2024-2026 Kenworth chassis may enter recovery mode (blue wrench screen) without prior indication. The screen becomes non-responsive and may result in non-compliance with FMVSS/CMVSS 101 (Controls and Displays), 121 (Air Brake Systems), 136 (Electronic Stability Control Systems for Heavy Vehicles). Because of a loss of speedometer and other functionality such as warnings, indicators, and gauges, the driver will not see the truck speed or the warnings that appear on the digital display. A loss of information on the digital display may increase the risk of a crash.

Introduction

The 15-inch digital display in certain model year 2024-2026 Kenworth chassis may enter recovery mode (blue wrench screen) without prior indication. The screen becomes non-responsive and may result in non-compliance with FMVSS/CMVSS 101 (Controls and Displays), 121 (Air Brake Systems), 136 (Electronic Stability Control Systems for Heavy Vehicles). Because of a loss of speedometer and other functionality such as

warnings, indicators, and gauges, the driver will not see the truck speed or the warnings that appear on the digital display. A loss of information on the digital display may increase the risk of a crash.

Situation

38 US Kenworth T680, T880, W990 chassis equipped with EMUX architecture and a 15-inch Digital Display that does not have a custom gauge enabled from the factory.

Resolution

Safety Recall

Federal Law

It is a violation of US Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty



NOTE

- Chassis that complete 25PACG will also satisfy the repair for 25PACF. For 25PACG chassis, SIR will show Campaign Code 25PACG only.
- Chassis that completed 25PACF before 25PACG release will be marked as complete for 25PACG pre-campaign.
- Claims submitted for both recalls at the same time will only have one approved.

Links

[Chassis List](#)

[Customer Letter](#)
