



August 26, 2025

## ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign regarding the connecting rod bolt(s) in the following vehicles:

- Certain 2025 MY K4 vehicles (29 units) manufactured from January 15, 2025 through August 1, 2025, equipped with 2.0L Multi-Point Injection (MPI) engines supplied by Hyundai Motor Manufacturing Alabama (HMMA)
- One (1) 2025 MY Sorento vehicle manufactured on June 2, 2025, equipped with a 2.5L T-GDI engine supplied by HMMA

The connecting rod bolt(s) in the subject vehicles may not have been properly torqued in certain engines by the engine supplier. A connecting rod with an improperly torqued bolt can cause engine damage and/or loss of motive power, increasing the risk of a crash. Vehicle owners may experience engine knocking noise while operating the vehicle.

All owners of the subject vehicles will be notified by first-class mail with instructions to bring their vehicles to a Kia dealer. Dealers will replace the sub engine assembly with a new one. This recall will be performed free of charge at no cost to the customer.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) during the week of **August 26, 2025**.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via <https://customercare.kiausa.com>. Kia will mail notices to the affected vehicle owners beginning on **September 12, 2025**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department  
Enclosures