

Administration Bulletin for Safety Recall D019 - Front Suspension Steering Knuckle Cracking

From JLRNA Customer Service Publications <jlrna-customer-service-publications@jaguarlandrover.com>

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To uf5eyk8fkm@jlrdemo.netlink.com <uf5eyk8fkm@jlrdemo.netlink.com>

Cc um-nsc-usa-lr-alerts <um-nsc-usa-lr-alerts@jaguarlandrover.com>; um-nsc-can-lr-alerts <um-nsc-can-lr-alerts@jaguarlandrover.com>

 1 attachment (212 KB)

D019 Admin Bulletin v3.pdf;

TO: Land Rover Authorized Retailer Aftersales Personnel

Please find attached the following Jaguar Land Rover Aftersales publication.

- **Administration Bulletin for Safety Recall D019 - Front Suspension Steering Knuckle Cracking**

Concern:

A concern has been identified on certain 2014 and all 2015 to 2017 Model Year Range Rover Sport (L494) vehicles where the front suspension upper knuckle joint could develop a crack. In extreme cases this may lead to detachment of the upper suspension arm.

In cases where a crack in the front suspension knuckle has developed, the environmental conditions in the markets may lead to a worsening of the crack and an eventual detachment of the upper suspension arm, which under extreme avoidance maneuver use conditions may compromise the vehicle's controllability and increase the risk of a crash.

Volume: 66,789 US 9,239 CAN

Action:

Please review the content in the attached administration bulletin and observe all instructions relating to unsold vehicles in retailer inventory. A bulletin with repair instructions will be published as soon as the necessary parts are available.

For Canadian Retailers: The campaign bulletin now contains an updated Technical Q&A.

All affected vehicles are flagged in the warranty portal immediately.

PLEASE DO NOT REPLY TO THIS EMAIL.

CUSTOMER SERVICE PUBLICATION



Jaguar Land Rover North America LLC, 100 Jaguar Land Rover Way, Mahwah, NJ 07495

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