



**ADMINISTRATION BULLETIN - SAFETY RELATED  
RECALL**

Global Recall Action  
Number:  
D041ADM1

Changes are highlighted in blue

Subject:  <b>Range Rover (L405) Front Suspension Knuckle Crack</b>	Publication No.: D041ADM1
	Model: Range Rover (LG)
	Model Year: 2016
	Date of Issue: 15 August 2025

<b>To:</b>	JLR North America, LLC.
<b>For the Attention of:</b>	The approved JLR retailer/authorized repairer.

**DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION**

A concern has been identified on certain 2016 model year Range Rover vehicles where the front suspension upper knuckle joint could develop a crack. In extreme cases where a crack in the front suspension knuckle has developed, this may lead to detachment of the upper suspension arm, which under extreme avoidance maneuver use conditions may compromise the vehicle's controllability and increase the risk of a crash.

**ACTION TO BE TAKEN**

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

Retailers/authorized repairers are required to Quarantine affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already with customers should be updated at the next available opportunity. JLR recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers/authorized repairers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

**Retailers/authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.**

	<b>The following applies to:</b> [NORTH AMERICA]
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**FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:**

	<b>The following applies to:</b> [NORTH AMERICA]
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National Highway Traffic Safety Administration (NHTSA) reference number: 25V-514

	<b>The following applies to:</b> [NORTH AMERICA]
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Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer/authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.



**The following applies to:**  
[Guam, Puerto Rico, United States, United States Minor Outlying Islands]

## REGULATORY INFORMATION



**The following applies to:**  
[Guam, Puerto Rico, United States, United States Minor Outlying Islands]

JLR North America, LLC have informed the National Highway Traffic Safety Administration (NHTSA) of their intent to perform a Safety Recall on certain 2016 model year Range Rover vehicles imported into the United States markets. Information relating to this Safety Recall will be posted on the NHTSA website.



**The following applies to:**  
[Guam, Puerto Rico, United States, United States Minor Outlying Islands]

This Safety Recall Administration Bulletin serves as notification to all retailers in United States markets that any new affected vehicles may not be sold and delivered for customer use until the Safety Recall repair is completed. Violation of this requirement by a retailer/authorized repairer could result in a maximum civil penalty of up to the equivalent of \$27,874.00 USD per violation and the equivalent of \$139,356,994.00 USD for a related series of violations.



**The following applies to:**  
[NORTH AMERICA]

## OWNER NOTIFICATION



**The following applies to:**  
[NORTH AMERICA]


Initial owner notification is expected to occur on or before 30th September 2025.

This recall repair procedures and any required parts are not currently available. This recall repair campaign will be published when all repair procedures and all required parts are available.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

<b>Technical Questions And Answers</b>	
<b>FOR USE ON ENQUIRY</b>	
<b>JLR Recalls N759, D019, D025, D027 and D041</b>	
<b>Range Rover (L405) and Range Rover Sport (L494) Front Suspension Knuckle Crack</b>	

A concern has been identified on certain 2014 to 2017 Model Year Range Rover (L405) and Range Rover Sport (L494) vehicles where the front suspension upper knuckle joint could develop a crack. In extreme cases this may lead to detachment of the upper suspension arm.

### **Question 1**

Who do I contact if a member of the press contacts me about this recall?

#### **Answer**

Make sure that any press enquiries are referred to the JLR Corporate Affairs office.

### **Question 2**

Why is JLR recalling certain models?

#### **Answer**

JLR is conducting a voluntary recall on certain 2014 to 2017 Model Year Range Rover and Range Rover Sport vehicles. Customers will be asked to take their vehicles to an authorized repairer to have the front suspension knuckles inspected and replaced or a retaining bracket installed.

### **Question 3**

Can you tell me more about what is wrong with the vehicles?

#### **Answer**

A crack in the front suspension knuckle may propagate which may lead to a detachment of the upper suspension arm. Under an extreme avoidance maneuver use conditions this may compromise the vehicle's controllability and increase the risk of a crash.

### **Question 4**

How would the customer become aware of potentially having this concern?

#### **Answer**

Where a crack starts, knocking noises from the front of the vehicle may be heard. Where the detachment of the suspension arm occurs, it may collide with air suspension spring and other inner fender parts. Steering feel will be impacted as the camber and toe angles of the affected wheel are changed.

### **Question 5**

Does this concern affect vehicle safety?

#### **Answer**

JLR has determined that in extreme use cases, where a vehicle's controllability is compromised, there is an effect on safety.

**Question 6**

Has JLR received many complaints?

**Answer**

JLR is aware of a number of field reports attributed to this issue.

**Question 7**

Have there been any accidents or injuries or fires?

**Answer**

There have been a small number of reports of accidents, but no reports of injuries or fires as a result of this concern.

**Question 8**

How was the concern discovered?

**Answer**

The defect was discovered through a combination of Government Agency defect investigations, warranty claims and field reports.

**Question 9**

How long has JLR known about this problem?

**Answer**

JLR continuously monitors field data and reports of incidents affecting its vehicles. The recall decisions have been the result of a careful review of this data and engagement with several government authorities.

**Question 10**

Is the defect leading you to any concerns regarding the reliability of the vehicle?

**Answer**

JLR has no concerns with the overall reliability of the vehicle. JLR carefully monitors field data to make sure that any matters relating to safety and compliance are rigorously investigated.

**Question 11**

What has JLR done in production?

**Answer**

These vehicles are no longer in production.

**Question 12**

What will authorized Repairers do to the vehicles?

**Answer**

Owners will be notified and instructed to take their vehicle to an approved Jaguar Land Rover repairer.

The technician will inspect both front suspension knuckles for the presence of any cracks. Where no crack is present and where available, a retaining bracket will be installed to the joint. Where cracks are found or a bracket is not available, the front suspension knuckle will be replaced.

Range Rover Sport vehicles will be repaired under JLR campaign reference D019. Range Rover vehicles will be repaired under one of JLR campaign references; N759, D025, D027 or D041 (recall campaign split internally for administration purposes).

There will be no charge to the owners for this repair.

**Question 13**

Which vehicles are affected by this recall?

**Answer**

2014 - 2017 model year Range Rover and Range Rover Sport vehicles as below may be affected:

Range Rover SALGA2JF9EA194743 to SALGA2EE0HA320574\*

Range Rover Sport SALWA2VF2EA501059 to SALWA2FK4HA695612\*

\* Specific vehicles within the [Vehicle Identification Number \(VIN\)](#) range.

**Question 14**

Are other JLR models affected by these actions?

**Answer**

No other JLR models are affected by this issue.

**Question 15**

Are parts available to rework vehicles?

**Answer**

The recalls will be launched when parts are available in sufficient quantity to fulfil the repair requirements.

**Question 16**

How much will the recall cost JLR?

**Answer**

Cost was not a factor in deciding to recall these vehicles.

**Question 17**

How do I know if my vehicle is affected?

**Answer**

All owners of potentially affected vehicles will be contacted and invited to make an appointment with a JLR authorized Repairer for the work to be completed.

In some countries, recall information is available online through the brand's web site.

Customers can use the Recall Search at <https://topix.landrover.jlrext.com/topix/vehicle/lookupForm>

**Question 18**

How long does it take for the vehicle to be inspected and repaired?

**Answer**

The work will be completed out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take no longer than two hours to complete. Naturally, due to retailer schedules, vehicles may be required for longer.

**Question 19**

Can I continue to drive my vehicle safely until it has been recalled?

**Answer**

Affected customers will be contacted directly by JLR and are advised to book their vehicles in for repair as soon as possible.

**Note:**

Make sure that any press enquiries are referred to the [Jaguar Land Rover \(JLR\)](#) Corporate Media office on +44-(0)2475-361000 or [jlrmedia@jaguarlandrover.com](mailto:jlrmedia@jaguarlandrover.com)