

IMPORTANT SAFETY RECALL



NHTSA Recall 25V-497 (CAN 2025-402)

Claim Preparation & Inspection/Repair Instructions

Please complete a warranty pre-authorization request using the following codes & labor times:

Labor:

Flat Rate Code: 900009 (Inspection Only) & if necessary 900009A (Repair)
Fault Code: Improperly Installed - Poor/Open Electrical Connection
Time Allowed: 900009: 4.0hrs / 900009A: +1.0hr (for total of 5.0hrs)

Parts:

No parts are supplied by Brinkley RV for this inspection and repair. Any parts required for this inspection and repair (zip ties, wiring loom, J-box, etc.) are considered standard shop supplies, and should be readily available to an RV repair facility or mobile RV technician.

Pre-Authorization:

All Brinkley RV dealer recalls will require preauthorization approval prior to claim creation. Promptly file preauthorization through our dealer portal using the information above to confirm the correct flat rate is applied.

Claim Filing:

When repair is complete, promptly file a claim through our dealer portal. **Required photos:**

- **Inspection only (no issues found): photos of noted areas showing wires fully secured OR**
- **Inspection & Repair: photos of the damaged or unsecured under floor wiring before and after repairs / securement. .**

If you have any questions, please call our Customer Care Team at (574)501-4280.