NEW VEHICLE DELIVERY HOLD NOTICE

DATE	7/29/2025
RECALL ID	Kia: SC346 / NHTSA: TBD
SUBJECT	Kia is conducting a safety recall to address an issue involving the C-pillar garnish face plate.
AFFECTED VEHICLES	Certain 2023-2025 MY K5 vehicles
AFFECTED POPULATION	Approximately 100,063 vehicles
RECALL CONDITION	Due to a supplier quality issue, the C-pillar garnish face plate may progressively delaminate and become loose from the base of the molding. If the vehicle continues to be driven in this condition, the face plate may eventually fall off. A face plate that detaches from the vehicle while in motion may create a road hazard for other road users, increasing the risk of a crash.
REMEDY	Replace the affected C-pillar garnish assembly(ies) that have not been previously replaced under warranty with an improved one
REMEDY AVAILABILITY	REMEDY PART IS NOT YET AVAILABLE.
PLANNED NOTIFICATIONS	Dealers will be notified in writing on 9/23/2025. Owners will be notified by first-class mail on 9/26/2025.
NHTSA ADVISORY	**It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia North America Safety Office

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.