



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

September 9, 2025

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice - Compliance Recall 25C33

Certain 2025 Model Year Lincoln Aviator Vehicles
Driver and Passenger Door Modules (DDM/PDM) and Various Modules –
Coordinated Module Software Update

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Date Range
Aviator	2025	Chicago	November 29, 2023 through June 3, 2025

U.S. population of affected vehicles: 23,070. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS COMPLIANCE RECALL

Affected vehicles may not conform to the requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) 118 – Power-Window Automatic Reversal System, Partition.

The rear side windows may not automatically reverse when encountering an object while closing until after exerting an upward force that is greater than expected. This can occur if the Global Close Lincoln feature is activated using the key fob or the LincolnWay mobile application. A window automatic reversal system that applies greater than expected force when encountering an object increases the risk of injury.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this compliance recall. **A complete Dealer Bulletin will be provided to dealers in the 4th quarter 2025 when it is anticipated that software, including repair instructions, will be available to support this compliance recall.** For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after **software availability**, including repair instructions, have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting, or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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