

IMPORTANT SAFETY RECALL

NHTSA Recall # 25V-481

Tiffin Recall # TIF-145

September 19, 2025

Engine Stall Due to Secondary Alternator Programming

Dear Tiffin Motorhome Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2023, 2024, 2025 and 2026 GH1 Motorhomes, 2026 GH2 Motorhomes, 2024 Convoy Motorhomes, and 2025 GT1 Motorhomes built between July 13, 2023, and July 17, 2025.**

Certain motorhomes do not have the correct programming. In conditions where the charge on the house batteries is low, the secondary alternator can activate while the engine may be in a low idle state which can cause the engine to stall. An engine stall could result in a crash.

Tiffin Motorhomes will install a harness so the secondary alternator controller will be able to verify the engine power. Tiffin will also update the programming on the secondary alternator controller so that it will not be activated to charge the batteries when the engine is idle or in a low-speed state. The programming for the chassis PSM must also be updated at a Mercedes Benz authorized dealership.

NOTE: Some Mercedes Benz authorized service centers may be able to complete both the wiring update and the chassis programming *if they choose to do so.*

Owners will be notified by mail about the recall and may take their motorhome to a reputable service center **OR** dealer of **their** choice to have the repair completed. Tiffin Motorhomes is allowing 1.50 hours for the repair to be completed. The Mercedes programming will take approximately 0.50 hours. This recall repair will be completed at no charge to the owner of the motorhome.

Parts should be ordered when the appointment for the installation is scheduled so that parts are ready at the dealership for the recall appointment. Each floorplan has a different set of repair instructions and parts required. For Tiffin GH1 floorplans, there are 2 different repair instructions that depend on if the motorhome has a smart shunt installed, either from the factory or added later by the owner.

Please verify the motorhome is involved in this recall **before** beginning the repair. To verify a motorhome's involvement in this recall, please visit our website, TiffinMotorhomes.com. Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "RECALLS" for Model and "RECALLS" for the Section, scroll down to the NHTSA recall number for the recall you are looking for and choose "Show Files" and then download the work instructions. The programming information for the Mercedes Benz PSM is included on the work instructions available for download from our website, TiffinMotorhomes.com.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Tiffin Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department