

American Manufacturing Operations, Inc.
1931 East Manhattan Blvd.
Toledo, OH 43608



July 2025

TO: All U.S. and Canadian American Manufacturing
Operations, Inc. Dealers

SUBJECT: Safety Recall 25V468

Certain 2025 AMO Utility trailers contain shackle nuts with locking feature that does not secure the axle bolt as intended.

REF: Certain 2025 AMO Utility trailers contain shackle nuts with locking feature that does not secure the axle bolt as intended – July 14, 2025

AFFECTED VEHICLES

American Manufacturing Operations, Inc. Utility Trailer

Model Year: 2025

Build Dates: Nov 04, 2024 – May 13, 2025

VIN # : [REDACTED]

Reason for Recall

The locking feature on the shackle nuts securing the axle brackets to the chassis of the trailer may not lock properly allowing the shackle nuts to loosen. Over time, the shackle nuts may back off the bolts resulting in loosening and potentially detachment of the brackets holding the axle. If the brackets loosen or detach, the axle may separate from the chassis of the trailer increasing the risk of a crash.

Service Action

Dealers are to remove trailer shackle nuts and reinstall existing shackle nuts with Loctite to secure the nuts. This service must be performed on all affected trailers at no charge to the trailer owner. We recognize the operational impact of a recall and are committed to supporting our dealers throughout this process. AMO will provide the following assistance:

- Compensation for service costs incurred in the execution of repairs up to \$60.
- Supply Loctite for repairs

Owner Notification Mailing Schedule

Owner letters are expected to be mailed by Sep 08, 2025. Dealers should repair any affected trailers that arrive at their dealership, whether or not the customer has received a letter.

Communication and Contact Information

If you have any questions on the recall process, technical issues, or logistics, please contact our Recall Team:

- Email: amotrailer@yahoo.com
- Phone: (419)269-1560

Owner Refunds

- This safety recall must still be performed, even if the owner has paid for a previous repair.
- AMO is offering a refund for owner-paid repairs covered by this recall if the repair was performed before Sep 08, 2025. Owners are directed to seek reimbursement

through authorized dealers, by providing a paid original receipt of repairs to the dealer.

- Refunds will only be provided for the cost associated with the shackle nut. Non-covered repairs, or those judged by AMO to be excessive, will not be reimbursed.

Legal and Compliance Notice

This recall is issued voluntarily in accordance with applicable consumer protection and product safety regulations. Federal law requires dealers to complete this recall service. It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied. Violation of this requirement by a dealer could result in a civil penalty.

Conclusion

At AMO, we value our partnership with you and appreciate your dedication to our mutual customers' safety and satisfaction. By working together diligently, we can ensure a swift and effective resolution to this matter. Please confirm receipt of this letter and your commitment to the recall actions as outlined above.

Thank you for your prompt attention and continued partnership.

Sincerely,

AMO

Appendices

Appendix A: Owner Notification Letters