



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

July 8, 2025

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 25S75

Certain 2021-2023 Model Year Bronco, Explorer, Super Duty, Aviator, Certain 2021-2022 F-150, Mustang, Navigator, and Certain 2022 Expedition Vehicles
Low Pressure Fuel Pump Failure

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Bronco	2021-2023	Michigan	July 1, 2021 through July 30, 2022
Explorer	2021-2023	Chicago	July 1, 2021 through July 31, 2022
Explorer	2021-2023	Chicago SHO	July 1, 2021 through July 29, 2022
Expedition	2022	Kentucky Truck	July 2, 2021 through July 31, 2022
F-150	2021-2022	Dearborn	July 1, 2021 through July 31, 2022
F-150	2021-2022	Kansas City	July 1, 2021 through July 31, 2022
Mustang	2021-2022	Flat Rock	July 1, 2021 through July 31, 2022
Super Duty	2021-2022	Kentucky Truck	July 1, 2021 through July 31, 2022
Super Duty	2023	Ohio Assembly	May 23, 2022
Aviator	2021-2023	Chicago	July 1, 2021 through July 31, 2022
Aviator	2021-2023	Chicago SHO	August 13, 2021 through July 22, 2022
Navigator	2021-2022	Kentucky Truck	July 1, 2021 through July 31, 2022

U.S. population of affected vehicles: 844,098. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

Affected vehicles may lose fuel pressure and flow from the fuel tank due to failure of the low pressure fuel pump. This can cause a lack of fuel delivery to the engine and result in an engine stall. An engine stall while driving increases the risk of a crash.

Prior to fuel pump failure, the customer may experience poor engine performance (misfiring or running rough), a check engine light, or a reduction in engine power. Fuel pump failure is more likely to occur under low fuel or warm weather and hot fuel conditions in the fuel tank.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail within sixty days, which may occur before remedy information including repair instructions have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Customer Service Division