

AIRSTREAM®

1001 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Interstate 19 & Interstate 24 Motorhome

NHTSA Recall 25V-450

Date: 7/31/2025

TO: Airstream Dealer

PROBLEM:

It has come to our attention that in certain **model year 2025 & 2026 Interstate motorhomes**, awnings may not properly engage their lockout state while the vehicle is in motion due to the PSM (*Parametric Special Module*) pinning assignment of the ADO (*Awning Disable Operation*). In the event that the awning might be deployed via the Carefree mobile App while the vehicle is in motion, it may detach, resulting in the increased risk of personal injury and/or property damage.

RANGE OF VEHICLES INVOLVED:

Model Year 25 & 26 Interstates built between December 19, 2024, and June 23, 2025

Model Year 25 & 26 Interstates Serial Number Range: 309846 – 312502

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the owner's letter is included for your review. An owner may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the repair advised and send a warranty claim referencing this recall number for reimbursement. The time allowed for the repair is **.40 hrs.**

SERVICE ACTION:

The remedy is to correct the PSM pinning assignment of the ADO for the affected units, as per the provided instructions. Please use operation code **TCSBR8940100** when submitting a claim for warranty reimbursement.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure



Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 25V-450