



SAFETY RECALL

CAMPAIGN BULLETIN

Engine Bearing Voluntary Safety Recall Campaign

Reference: R25A8, R25A9, R25B1

Date: November 14, 2025

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

REVISION 5 Please discard earlier versions of this bulletin.

The announcement from November 8, 2025, has been revised to include the following:

- Certain model year 2021–2023 Nissan Rogue vehicles previously listed under campaign ID R25A8 will now appear in Service Comm and National Service History under campaign ID R25D1.
 - Nissan is launching inspection and repair activities in phases for potentially affected model year 2021-2023 Nissan Rogue vehicles identified by campaign ID R25A8. The first phase, effective November 14, 2025, will include all model year 2021 Rogue vehicles, as well as used dealer inventory and fleet vehicles for model years 2022-2023. The final remedy and parts are expected to be available for all vehicles in Q4 2025.**
 - As vehicles become eligible for remedy, they will transition from campaign ID R25A8 to R25D1. Vehicles remaining under campaign ID R25A8 will continue to show as "No Remedy Available" status and remain on Stop Sale.
 - Model year 2024 Rogue vehicles will remain under campaign ID R25A9 and model year 2019-2020 Altima vehicles will remain under campaign ID R25B1.
 - Replacement engines for this recall have been placed on restriction and must be ordered via DBS. Each order requires VCAN approval from the WCC prior to release. To ensure proper processing, the VCAN approval number must be entered in the SVC Dealer Comments section of the order. Orders submitted without the required VCAN approval number will be cancelled.

R25B1

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2019-2020 Altima (L34)	5,685	NA	July 15, 2025	YES

R25A9

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2024 Rogue (T33)	3,254	15	July 15, 2025	YES

R25A8

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2021-2023 Rogue (T33)	331,454	NA	July 15, 2025	YES

***** Campaign Summary *****

Nissan is committed to the safety and security of our customers and passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain model year 2019-2020 Nissan Altima and 2021-2024 Nissan Rogue vehicles identified in Service Comm and DBS National Service History.

Nissan has identified instances of bearing failures in certain vehicles equipped with the 3-cylinder 1.5L or 4-cylinder 2.0L Variable Compression Turbo (VC-Turbo) engines. These issues may be attributed to a potential manufacturing defect affecting specific engine bearings—namely the main, A-, C-, and L-link bearings—or associated engine components. Such defects can lead to engine damage and, in some cases, complete engine failure.

Bearing degradation typically occurs progressively rather than suddenly. As a result, potentially affected vehicles often exhibit multiple early warning signs, including unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), and warning messages displayed in the instrument cluster. Should the engine fail while the vehicle is in motion, it may result in a loss of motive power (LOMP), thereby increasing the risk of a crash. In certain rare cases, a bearing failure may cause a breach in the engine block, allowing hot oil to be discharged, increasing the risk of an engine fire.

Nissan sent interim notification letters to owners of all potentially affected vehicles in August 2025, via U.S. Mail. Owners of potentially affected vehicles identified by Campaign ID R25B1 (Altima with KR20 engine) and Campaign ID R25A9 (2024 Rogue with KR15 engine) will receive an invite to repair letter in November 2025. Dealers should use the appropriate campaign bulletin to remedy any Altima vehicles subject to campaign ID R25B1 and any model year 2024 Rogue vehicles subject to campaign ID R25A9.

Certain model year 2021-2023 Nissan Rogue vehicles previously listed under campaign ID R25A8 will now appear in Service Comm and National Service History under campaign ID R25D1. Nissan is launching inspection and repair activities in phases for potentially affected model year 2021-2023 Nissan Rogue vehicles identified by campaign ID R25A8. The first phase, effective November 14, 2025, will include all model year 2021 Rogue vehicles, as well as used dealer inventory and fleet vehicles for model years 2022-2023. As vehicles become eligible for remedy, they will transition from campaign ID R25A8 to R25D1. Vehicles remaining under campaign ID R25A8 will continue to show as "No Remedy Available" status and remain on Stop Sale.

***** What Dealers Should Do*****

1. Verify if vehicles are identified by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **R25A8, R25A9, R25B1.**
2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied.

3. Dealers should use the appropriate campaign bulletin to remedy any Altima vehicles subject to campaign ID R25B1 and any model year 2024 Rogue vehicles subject to campaign ID R25A9. Model year 2021-2023 Rogue vehicles subject to campaign ID R25A8 continue to show as “No Remedy Available” status and remain on Stop Sale.
4. Once remedied, dealers should submit the claim using the claims coding provided and release the vehicle.

**** **Release Schedule** ****

Parts & Repair

Campaign ID R25B1 – Altima Vehicles:

- **NTB25-034 (Altima)**
- Nissan resumed inspection and repair activities for Campaign ID R25B1 with updated procedures effective November 6, 2025.
 - Replacement engines for this recall have been placed on restriction and must be ordered via DBS. Each order requires VCAN approval from the WCC prior to release. To ensure proper processing, the VCAN approval number must be entered in the SVC Dealer Comments section of the order. Orders submitted without the required VCAN approval number will be cancelled.

Campaign ID R25A9 – MY2024 Rogue Vehicles:

- **NTB25-054 (MY2024 Rogue only)**
- Nissan launched the inspection and repair activities for potentially affected model year 2024 Nissan Rogue vehicles identified by Campaign ID R25A9 effective November 8, 2025.
 - Replacement engines for this recall have been placed on restriction and must be ordered via DBS. Each order requires VCAN approval from the WCC prior to release. To ensure proper processing, the VCAN approval number must be entered in the SVC Dealer Comments section of the order. Orders submitted without the required VCAN approval number will be cancelled.
 - The inspection and repair for potentially affected model year 2021-2023 Nissan Rogue vehicles identified by Campaign ID R25A8 remains unavailable at this time. As vehicles become available for remedy, they will transition from campaign ID R25A8 to R25D1.
 - Nissan will notify dealers once the inspection and repair activities become available for other model year 2021-2023 Rogue vehicles.

Campaign ID R25A8 – MY2021-2023 Rogue Vehicles:

- Certain model year 2021-2023 Nissan Rogue vehicles previously listed under campaign ID R25A8 will now appear in Service Comm and National Service History under campaign ID R25D1. Nissan is launching inspection and repair activities in phases for potentially affected model year 2021-2023 Nissan Rogue vehicles identified by campaign ID R25A8. The first phase, effective November 14, 2025, will include all model year 2021 Rogue vehicles, as well as used dealer inventory and fleet vehicles for model years 2022-2023. As vehicles become eligible for remedy, they will transition from campaign ID R25A8 to R25D1. Vehicles remaining under campaign ID R25A8 will continue to show as “No Remedy Available” status and remain on Stop Sale.

**Owner
Notification**

Nissan sent interim notification letters to owners of all potentially affected vehicles in August 2025, via U.S. Mail.

Owners of potentially affected vehicles identified by campaign ID R25B1 equipped with the KR20 engine (Altima) and campaign ID R25A9 equipped with the KR15 engine (MY2024 Rogue) will receive an invite to repair letter in November 2025.

******* Dealer Responsibility *******

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign which enters the service department for any reason. This includes vehicles purchased from private parties or presented by transient (tourist) owners as well as vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. Nissan has identified instances of bearing failures in certain vehicles equipped with the 3-cylinder 1.5L or 4-cylinder 2.0L Variable Compression Turbo (VC-Turbo) engines. These issues may be attributed to a potential manufacturing defect affecting specific engine bearings—namely the main, A-, C-, and L-link bearings—or associated engine components. Such defects can lead to engine damage and, in some cases, complete engine failure.

Q. What is the possible effect of the condition?

A. Bearing degradation typically occurs progressively rather than suddenly. As a result, potentially affected vehicles often exhibit multiple early warning signs, including unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), and warning messages displayed in the instrument cluster. Should the engine fail while the vehicle is in motion, it may result in a loss of motive power (LOMP), thereby increasing the risk of a crash. In certain rare cases, a bearing failure may cause a breach in the engine block, allowing hot oil to be discharged, increasing the risk of an engine fire.

Q. What will be the corrective action for this voluntary recall campaign?

- A. Nissan resumed inspection and repair activities for campaign ID R25B1 with updated procedures effective November 6, 2025. For customers with the 4-cylinder 2.0L VC-Turbo engine, your Nissan dealer will inspect the engine oil pan for the presence of specific metal debris. In cases where specific debris is confirmed, the engine will be replaced.

Nissan launched the inspection and repair activities for campaign ID R25A9 effective November 8, 2025. For customers with the 3-cylinder 1.5L VC-Turbo engine in potentially affected model year 2024 Nissan Rogue vehicles, your Nissan dealer will reprogram the Engine Control Module (ECM) and conduct a test drive. If the inspection determines an engine replacement is necessary, your Nissan dealer will proceed with replacing the engine.

Certain model year 2021–2023 Nissan Rogue vehicles previously listed under campaign ID R25A8 will now appear in Service Comm and National Service History under campaign ID R25D1. Nissan is launching inspection and repair activities in phases for potentially affected model year 2021–2023 Nissan Rogue vehicles identified by campaign ID R25A8. The first phase, effective November 14, 2025, will include all model year 2021 Rogue vehicles, as well as used dealer inventory and fleet vehicles for model years 2022–2023. As vehicles become eligible for remedy, they will transition from campaign ID R25A8 to R25D1. Vehicles remaining under campaign ID R25A8 will continue to show as “No Remedy Available” status and remain on Stop Sale.

Q. How long will the corrective action take?

- A. For Altima owners with the 4-cylinder 2.0L VC-Turbo engine, dealers will inspect the engine oil pan for the presence of specific metal debris. This inspection should take less than one (1.0) hour to complete. If no debris is detected, dealers will replace the engine oil. This service should take less than one (1.0) hour to complete. Where specific debris is detected and confirmed, dealers will be instructed to replace the engine. This replacement may take up to fifteen (15) hours to complete. However, for each service your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

For MY24 Rogue owners with the 3-cylinder 1.5L VC-Turbo engine, dealers will reprogram the Engine Control Module (ECM) and conduct a test drive. This inspection should take less than one (1.0) hour to complete. Where the inspection determines an engine replacement is necessary, your Nissan dealer will proceed with replacing the engine. This may take up to fifteen (15) hours to complete. However, for each service, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Certain model year 2021–2023 Nissan Rogue vehicles previously listed under campaign ID R25A8 will now appear in Service Comm and National Service History under campaign ID R25D1. Nissan is launching inspection and repair activities in phases for potentially affected model year 2021–2023 Nissan Rogue vehicles identified by campaign ID R25A8. The first phase, effective November 14, 2025, will include all model year 2021 Rogue vehicles, as well as used dealer inventory and fleet vehicles for model years 2022–2023. As vehicles become eligible for remedy, they will transition from campaign ID R25A8 to R25D1.

Q. When will vehicle owners be notified?

A. Nissan sent interim notification letters to owners of all potentially affected vehicles in August 2025, via U.S. Mail. Owners of potentially affected vehicles identified by campaign ID R25B1 equipped with the KR20 engine (Altima) and campaign ID R25A9 equipped with the KR15 engine (MY2024 Rogue) will receive an invite to repair letter in November 2025.

Q. Is my vehicle safe to drive?

A. Owners of potentially affected vehicles who receive an Owner Notification letter from Nissan are encouraged to schedule an appointment to have their vehicles inspected, and, if necessary, repaired as soon as possible upon notification.

If you notice unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), or warning messages displayed in the instrument cluster, please contact your Nissan dealer to arrange an appointment for diagnosis.

Q. Is there anything owners can do to mitigate this condition?

A. No, however, prior to engine failure drivers will receive multiple forms of audible and visible warnings, including abnormal noise from the engine compartment, rough running, illumination of the malfunction indicator lights and warning messages in the instrument cluster. If any of these symptoms occur, Nissan advises owners to contact their nearest Nissan dealer to have their vehicle diagnosed.

Q. Are parts readily available?

A. Nissan resumed inspection and repair activities for Campaign ID R25B1 (Altima) with updated procedures effective November 6, 2025. Nissan launched inspection and repair activities for Campaign ID R25A9 (MY2024 Rogue) with updated procedures effective November 8, 2025.

Replacement engines for these recalls have been placed on restriction and must be ordered via DBS. Each order requires VCAN approval from the WCC prior to release. To ensure proper processing, the VCAN approval number must be entered in the SVC Dealer Comments section of the order. Orders submitted without the required VCAN approval number will be cancelled.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$260
Contact the Warranty Call Center at 1-800-777-9999 option 1 if additional expense is required. Please refer to WBP23-013 for additional information on application of rental reimbursement.		

Q. Is there any charge for the repair?

A. No, the remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer will be able to perform the recall campaign.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. Once the remedy is completed, it will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain model year 2019–2020 Nissan Altima vehicles manufactured from May 25, 2018 to December 11, 2019 and certain model year 2021–2024 Nissan Rogue vehicles manufactured from March 12, 2021 to August 1, 2024.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. Yes, certain model year 2019–2022 INFINITI QX50 vehicles manufactured from October 6, 2017 to January 10, 2022 and certain model year 2022 INFINITI QX55 vehicles manufactured from February 10, 2021 to January 10, 2022.

Revision History:

Date	Announcement	Purpose
July 15, 2025	Original Document	New campaign announcement
July 29, 2025	REVISION 1	Updates to NTB25-034 and parts ordering process
August 15, 2025	REVISION 2	Inspection and repair suspended
November 6, 2025	REVISION 3	Inspection and repair activities resume for R25B1
November 8, 2025	REVISION 4	Inspection and repair activities resume for R25A9 (MY2024 Rogue)
November 14, 2025	REVISION 5	Moved certain model year 2021–2023 Rogue vehicles from campaign ID R25A8 to R25D1.