



SAFETY RECALL

CAMPAIGN BULLETIN

Engine Bearing Voluntary Safety Recall Campaign

Reference: R25A8, R25A9, R25B1

Date: July 15, 2025

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign’s remedy action is performed.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2019-2020 Altima (L34)	5,685	NA	July 15, 2025	YES
2021-2024 Rogue (T33)	348,554	15		

******* Campaign Summary *******

Nissan is committed to the safety and security of our customers and passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain model year 2019-2020 Nissan Altima and 2021-2024 Nissan Rogue vehicles identified in Service Comm and DBS National Service History.

Nissan has identified instances of bearing failures in certain vehicles equipped with the 3-cylinder 1.5L or 4-cylinder 2.0L Variable Compression Turbo (VC-Turbo) engines. These issues may be attributed to a potential manufacturing defect affecting specific engine bearings—namely the main, A-, C-, and L-link bearings—or associated engine components. Such defects can lead to engine damage and, in some cases, complete engine failure.

Bearing degradation typically occurs progressively rather than suddenly. As a result, affected vehicles often exhibit multiple early warning signs, including unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), and warning messages displayed in the instrument cluster. Should the engine fail while the vehicle is in motion, it may result in a loss of motive power (LOMP), thereby increasing the risk of a crash.

To remedy this issue for model year 2019-2020 Altima equipped with the 4-cylinder 2.0L VC-Turbo engine, your Nissan dealer will inspect the engine oil pan for the presence of specific metal debris. In cases where specific debris is confirmed, the engine will be replaced. The timing for the availability of the remedy and necessary parts for the 2021-2024 Rogue vehicles equipped with the 3-cylinder 1.5L VC-Turbo engine will be communicated at a later date.

******* What Dealers Should Do*******

1. Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **R25A8, R25A9, R25B1.**

2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied.
3. Dealers should use the appropriate campaign bulletin to remedy any vehicles subject to this campaign.
4. Once remedied, dealers should submit the claim using the claims coding provided so it can be closed in Service Comm and release the vehicle.

****** Release Schedule ******

Parts	<ul style="list-style-type: none"> • Please refer to NTB25-034 for the parts required to complete the repair for model year 2019-2020 Altima equipped with the 4-cylinder 2.0L VC-Turbo engines. Parts can be ordered via normal process. <ul style="list-style-type: none"> ➤ <u>Nissan is anticipating less than 2% of the affected population will require engine replacement following the inspection.</u> • The remedy and parts for the model year 2021-2024 Rogue vehicles equipped with the 3-cylinder 1.5L VC-Turbo engines will be communicated at a later date.
Repair	<ul style="list-style-type: none"> • NTB25-034: model year 2019-2020 Altima equipped with the 4-cylinder 2.0L VC-Turbo engines. • <u>The remedy and parts for the model year 2021-2024 Rogue vehicles equipped with the 3-cylinder 1.5L VC-Turbo engines will be communicated at a later date.</u>
Owner Notification	Nissan will begin sending notifications to owners of all potentially affected vehicles in August 2025 , via U.S. Mail.

****** Dealer Responsibility ******

It is the dealer’s responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign which enters the service department for any reason. This includes vehicles purchased from private parties or presented by transient (tourist) owners as well as vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

- A. Nissan has identified instances of bearing failures in certain vehicles equipped with the 3-cylinder 1.5L or 4-cylinder 2.0L Variable Compression Turbo (VC-Turbo) engines. These issues may be attributed to a potential manufacturing defect affecting specific engine bearings—namely the main, A-, C-, and L-link bearings—or associated engine components. Such defects can lead to engine damage and, in some cases, complete engine failure.

Nissan is anticipating less than 2% of the affected population will require engine replacement following the inspection.

Q. What is the possible effect of the condition?

- A. Bearing degradation typically occurs progressively rather than suddenly. As a result, affected vehicles often exhibit multiple early warning signs, including unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), and warning messages displayed in the instrument cluster. Should the engine fail while the vehicle is in motion, it may result in a loss of motive power (LOMP), thereby increasing the risk of a crash.

Q. What will be the corrective action for this voluntary recall campaign?

- A. For customers with the 4-cylinder 2.0L VC-Turbo engine, your Nissan dealer will inspect the engine oil pan for the presence of specific metal debris. In cases where specific debris is confirmed, the engine will be replaced.

The remedy and parts for the model year 2021-2024 Rogue vehicles equipped with the 3-cylinder 1.5L VC-Turbo engines will be communicated at a later date. Until campaign remedy is made available, please utilize the normal Warranty Contact Center pre-authorization process for engine replacement diagnosis.

Nissan is anticipating less than 2% of the affected population will require engine replacement following the inspection.

Q. How long will the corrective action take?

- A. For customers with the 4-cylinder 2.0L VC-Turbo engine, dealers will inspect the engine oil pan for the presence of specific metal debris. This inspection should take less than one (1.0) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

For customers with the 4-cylinder 2.0L VC-Turbo engine, if no debris is detected, dealers will replace the engine oil. This should take less than one (1.0) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

For customers with the 4-cylinder 2.0L VC-Turbo engine where specific debris is detected and confirmed, dealers will be instructed to replace the engine. This may take up to fifteen (15) hours

to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

The remedy and parts for the model year 2021-2024 Rogue vehicles equipped with the 3-cylinder 1.5L VC-Turbo engines will be communicated at a later date.

Q. When will vehicle owners be notified?

A. Nissan will begin notifying owners of potentially affected vehicles in **August 2025** via First-Class U.S. Mail. Owners of vehicles equipped with the KR20 engine (Altima) will receive an invite to repair letter. Owners of vehicles with the KR15 engine (Rogue) will initially receive an interim letter explaining the condition. A follow-up invite to repair invitation will be sent once the remedy and necessary parts are available.

Q. Is my vehicle safe to drive?

A. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will instruct owners to bring their vehicles to a Nissan dealer to have their vehicles inspected as soon as possible.

Q. Is there anything owners can do to mitigate this condition?

A. No, however, prior to engine failure drivers will receive multiple forms of audible and visible warnings, including abnormal noise from the engine compartment, rough running, illumination of the malfunction indicator lights and warning messages in the instrument cluster. If this occurs, they should contact their nearest Nissan dealer to have their vehicle inspected.

Q. Are parts readily available?

A. Yes, for the model year 2019-2020 Altima.

The remedy and parts for the model year 2021-2024 Rogue vehicles equipped with the 3-cylinder 1.5L VC-Turbo engines will be communicated at a later date. Until campaign remedy is made available, please utilize the normal Warranty Contact Center pre-authorization process for engine replacement diagnosis.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$260

Contact the Warranty claims call center 1-800-777-9999 option 1 if additional expense is required. Please refer to WBP19-017 for additional information on application of rental reimbursement.

Q. Is there any charge for the repair?

A. No, the remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer will be able to perform the recall campaign.

For Consumer Affairs: Please inform us of the dealer where you would like to have the corrective action completed.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain model year 2019-2020 Nissan Altima vehicles manufactured from May 25, 2018 to December 11, 2019 and certain model year 2021-2024 Nissan Rogue vehicles manufactured from March 12, 2021 to August 1, 2024.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. Yes, certain model year 2019-2022 INFINITI QX50 vehicles manufactured from October 6, 2017 to January 10, 2022 and certain model year 2022 INFINITI QX55 vehicles manufactured from February 10, 2021 to January 10, 2022.

Revision History:

Date	Announcement	Purpose
July 15, 2025	Original Document	New campaign announcement