



CAMPAIGN BULLETIN

Engine Bearing Preliminary Recall Announcement

Reference: Engine Bearing
Date: July 2, 2025

Attention: Retailer Principal, Sales, Parts and Service Managers

******* Preliminary Announcement *******

INFINITI is committed to the safety and security of our customers and passengers. INFINITI has notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain model year 2019-2022 INFINITI QX50 and 2022 INFINITI QX55 vehicles.

Nissan has identified instances of bearing failures in certain vehicles equipped with the 4-cylinder 2.0L Variable Compression Turbo (VC-Turbo) engine. On affected vehicles, a potential bearing manufacturing defect could result in engine damage and potentially lead to engine failure. If the engine fails while driving, it can result in a loss of motive power.

Retailers will be able to identify these vehicles in Service Comm and DBS National Service History on July 15, 2025. A campaign announcement and repair information will be distributed on that date. No action is required at this time.

Frequently Asked Questions (FAQ):

Q: What is the repair and how long will it take?

A. A campaign announcement and corresponding repair instructions will be released on July 15, 2025.

Q: How many vehicles are involved?

A. Approximately 5,124 model year 2022 INFINITI QX55 vehicles and 84,536 model year 2019-2022 INFINITI QX50 vehicles in the USA.

Q: Have there been any reported accidents?

A. INFINITI is not aware of any accidents related to this issue.

Q. What is the possible effect of the condition?

A. If the engine fails while driving, it can result in a loss of motive power, increasing the risk of a crash. However, prior to engine failure drivers will receive multiple forms of audible and visible advance warnings, including abnormal noise from the engine compartment, rough running, illumination of malfunction indicator lights, and warning messages in the instrument cluster.

Q. Where can owners with affected vehicles find additional information?

A. Beginning July 15, 2025, owners can contact their local INFINITI retailer to find out additional information. In the USA market, clients can also use the INFINITI Recall Lookup Tool located at <https://www.infiniti.com/recalls-vin>.

Revision History:

Date	Announcement	Purpose
July 2, 2025	Voluntary Safety Recall Campaign	Preliminary Campaign Notification