



August 14, 2025

## ATTENTION: ALL DEALER PRINCIPALS

This is an interim notice as we work to prepare the remedy parts to support this Noncompliance Safety Recall Campaign.

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Noncompliance Safety Recall Campaign on certain 2020-2022 MY Niro EV vehicles, equipped with Navigation and a 10.25-inch touchscreen display, manufactured from January 15, 2020 through March 29, 2022.

Due to damage from voltage surges in the rearview camera power circuit, the rearview camera may become inoperative and fail to display a rearview image while in reverse. As a result, the subject vehicles fail to comply with the rear visibility requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 111 "Rear Visibility", thereby increasing the risk of a crash.

When the remedy is available, Kia dealers will replace the rearview camera with an improved one with increased voltage surge protection.

Your Service Manager was sent a copy of the interim owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles. Kia will start mailing interim notices to the affected vehicle owners beginning on **August 19, 2025**. A follow-up notice will be mailed to vehicle owners once the remedy becomes available.

### What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles.

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this noncompliance safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,  
Kia Service Department  
Enclosures