

## **Subarunet Announcement**

**To: All Subaru Retailers**

**From: Subaru of America, Inc.**

**Date: July 11, 2025**

### **UPDATE Safety Recall and Stop Sale: WRC-25 Insufficiently Tightened Child Seat Anchor Bolts**

#### **Owner Notification**

Subaru will notify affected vehicle owners by first class mail on **July 17,2025**. A copy of the owner notification letter will be included in the bulletin.

Subaru of America, Inc. (Subaru) has initiated a safety recall for certain 2025 model year Forester Strong Hybrid Electric Vehicles (SHEV) to tighten the child seat anchor bolts to the proper torque specification.

#### ***Description of the Defect and Safety Risk***

The affected vehicles may have been manufactured with insufficiently tightened child seat anchor bolts. Over time, an affected attachment bolt may become loose, leading to possible separation from the vehicle frame.

If a child seat is installed using the rear seat lower anchors in a location where an anchor bolt has separated, the child seat may not be anchored properly during a crash, increasing the risk of injury.

#### ***Remedy***

For all potentially affected vehicles, Subaru retailers will tighten the child seat anchor bolts to the specified torque at no cost to the customer.

#### ***Affected Vehicles***

A total of 2,938 U.S. vehicles will be affected by this recall, as listed below. Not all vehicles in the production range listed are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.

| Model Year | Carline         | Production Date Range             |
|------------|-----------------|-----------------------------------|
| 2025       | Forester (SHEV) | November 28, 2024 – March 5, 2025 |

#### ***Retailer Responsibility***

***Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$27,874 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.***

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

***Service, Parts, and Claim Instructions***

For detailed service and claim instructions, please refer to the WRC-25 Product Campaign Bulletin which will be available today on STIS.