

BOWLUS

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall No. 25V417

Date: 7/1/2025

To: Bowlus Dealer

The Problem

Bowlus inadvertently omitted the re-torque maintenance requirement for two hitch bolts in the vehicle Owner's Manuals as part of the Maintenance Schedule. If an owner fails to properly torque the two bolts securing the top and bottom of the hitch as part of regular maintenance, the bolts may become loose and increase stress on the hitch and components.

Range of Vehicles Involved

Certain 2022-2023, 2025 Endless Highways, 2024-2025 Volterra, 2024 Terra Firma, and 2025 Rivet trailers equipped with an elongated hitch.

Flat Rates

The time allowed for this repair is as follows:

Inspect Hitch & Replace Fasteners: 1 hour

Service Action:

Dealers will inspect, replace, and tighten the hitch bolts, as necessary. All repairs will be performed free of charge. This will be done at no cost to the customer.

Please contact Bowlus Parts & Service at service@bowlus.com to order the necessary parts to complete the recall remedy. These will be sent at no charge.

Owners of affected vehicles will be notified of this recall by mail from Bowlus Road Chief LLC. Dealers will also be notified of the recall action by mail. Attached to this dealer letter, is a list of your retail sold and stock units affected by this recall.

BOWLUS

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. Your assistance with this recall is appreciated.

Sincerely,

Bowlus Road Chief LLC