



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

July 16, 2025

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice - Safety Recall 25S76
Certain 2021-2024 Model Year Bronco Sport and 2020-2022 Model Year Escape Equipped with a 1.5L 3-cylinder Engine Fuel Injector Replacement

REF: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 22S73 – Supplement #2 – Dated February 10, 2023 Safety Recall 24S16 – Supplement #1 – Dated June 19, 2024 Safety Recall 25S21 – Dated April 15, 2025

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Bronco Sport	2021-2024	Hermosillo	February 5, 2020 through February 8, 2024
Escape	2020-2022	Louisville	November 19, 2018 through December 16, 2022

US population of affected vehicles: 687,003. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, there is a possibility that a high-pressure fuel injector may crack, which may result in fuel accumulating on the top of the engine. Liquid fuel and/or fuel vapor that accumulates near a sufficiently hot surface may ignite resulting in an underhood fire, increasing the risk of injury.

NOTE: This recall will also supersede 22S73, 24S16 and 25S21 and will provide a new hardware remedy that is under development.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall.

Dealers should still perform FSA 22S73, 24S16 or 25S21 on any vehicle that has those programs currently open. A complete Dealer Bulletin will be provided to dealers when parts ordering information including repair instructions are available to support safety recall 25S76. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail within sixty days, which may occur before parts ordering and software availability, including repair instructions have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

ATTACHMENTS

- Dealer Q & A

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Customer Service Division



25S76 CRC & Field Team FAQs

Background

After further investigation into two earlier recalls, Ford is recalling approximately 858,000 2021-2024 Bronco Sport, 2020-2022 Escape and 2019-2024 Kuga vehicles globally with 1.5-liter gasoline turbocharged direct injection engines, due to a risk of underhood fire from fuel leaks caused by cracked fuel injectors.

This safety recall supersedes the prior recalls and will include a remedy for this issue, which is currently under development. The recall will include a software update, which will help detect cracked injectors and mitigate fire risk.

Ford is not aware of any injuries associated with underhood fires related to cracked fuel injectors.

Ford Quality

- We are committed to taking care of our customers
- Ford has significantly improved product quality. Ford was the most awarded brand in the recent J.D. Power 2025 U.S. Initial Quality Study, with four Ford vehicles topping their segments. The data also shows we are among the best in class in quality at launch.
- The increase in recalls reflects our intensive strategy to quickly find and fix any hardware and software issues and go the extra mile to protect customers. Ford has more than doubled its team of safety and technical experts in the past two years and significantly increased testing to failure on critical systems such as powertrains, steering and braking.
- Modern digital safety systems require new talent, tools, and standards. Ford has deeply invested in those capabilities like connected data signaling and dramatically increased testing on all new products across broad variations in customer use.
- In applying these new standards, we can and do find issues that exist on earlier model years, including ones that have not even been reported. We will not compromise our responsibility to provide the same standard of excellence to all our customers, not just those buying new vehicles.
- We believe this approach will lead to systemic and lasting positive change and help us reach world-class levels for quality, safety and customer satisfaction.”

U.S. and Canada

- After further investigation into earlier recalls, Ford is recalling approximately 687,000 vehicles in the U.S. (approximately 70,618 in Canada), including Ford Bronco Sport, model years 2021-2024, and Ford Escape, model years 2020-2022, due to a risk of underhood fire from fuel leaks caused by cracked fuel injectors in vehicles equipped with 1.5-liter gasoline turbocharged direct injection four-cylinder engines.
- We have not issued instructions to stop driving or to park outside.

- A remedy for this issue is currently under development. Ford is currently evaluating options in developing a new remedy and expects to finalize this in the near future.
- If a customer has an open recall on their vehicle, customers should schedule an appointment to have those earlier recalls completed.

FAQs

Q. What is this recall about?

A. After further investigation into two earlier recalls, Ford is recalling approximately 858,000 2021-2024 Bronco Sport, 2020-2022 Escape and 2019-2024 Kuga vehicles globally with 1.5-liter gasoline turbocharged direct injection engines, due to a risk of underhood fire from fuel leaks caused by cracked fuel injectors. This safety recall supersedes the prior recalls and will include a remedy for this issue, which is currently under development. The recall will include a software update, which will help detect cracked injectors and mitigate fire risk. Ford also is recalling an additional population of vehicles produced with these injectors that were not previously recalled. This concern may result in a fuel odor (both inside and outside the vehicle), drivability symptoms, instrument cluster warnings, or smoke and flames emanating from the engine compartment or underbody. An underhood fire increases the risk of injury. Ford is aware of underhood fire incidents related to this condition. Ford is not aware of any injuries associated with underhood fires related to cracked fuel injectors.

Q. How soon until a permanent fix is available?

A. A remedy for this issue is currently under development. Ford is currently evaluating options in developing a new remedy and expects to finalize this in the near future. We hope to share more information soon.

Q. What should customers do until a permanent fix is available?

A. If a customer has an open recall on their vehicle, customers should schedule an appointment to have those earlier recalls completed.

Q. Should customers stop driving their vehicles?

A. Ford has not issued instructions to stop driving vehicles under this recall. Ford encourages customers who have not already had repairs for the earlier open recalls to contact their dealer to schedule an appointment.

Q: Should customers park their vehicles outside and away from structures?

A. No. Ford has not issued these instructions for this recall.

Q. When will parts be available?

A. The final remedy is under development.

Q. When will dealers be notified?

A. Dealers will be notified the week of July 14 with an Advance Notice Dealer Bulletin.

Q. When will you notify customers?

A. We will begin notifying customers in August.

Q. Is mobile service available?

A. Mobile repair is available for Recall 25S21 software update only.

Q. Is free pick-up and delivery an option for customers for this recall?

A. When a remedy is available, customers can reach out to participating dealerships to schedule pick-up and delivery.

Q. Will there be a charge to customers?

A. No.

Q. Were these vehicles recalled earlier for this same issue?

A. Following two earlier recalls to address the risk of underhood fire due to fuel leaks from cracked fuel injectors in Escape and Bronco Sport with 1.5-liter gasoline turbocharged direct injection four-cylinder engines, an ongoing investigation into the root cause of the issue has determined the need for a new remedy that's under development to prevent future risk of cracked fuel injectors.

Q. There seems to be more recalls. How is Ford's overall quality.

A. Ford has significantly improved product quality. Ford was the most awarded brand in the recent J.D. Power 2025 U.S. Initial Quality Study, with four Ford vehicles topping their segments. Data also shows we are among the best in class in quality at launch.

The increase in recalls reflects our intensive strategy to quickly find and fix any hardware and software issues and go the extra mile to protect customers. Ford has more than doubled its team of safety and technical experts in the past two years and significantly increased testing to failure on critical systems such as powertrains, steering and braking.

We can and do find issues that exist on earlier model years, including ones that have not even been reported. We will not compromise our responsibility to provide the same standard of excellence to all our customers, not just those buying new vehicles.

We believe this approach will lead to systemic and lasting positive change and help us reach world-class levels for quality, safety, and customer satisfaction.

Q. What did the earlier recalls do for this issue?

A. The earlier recalls:

- Updated the engine control software to detect whether there is a pressure drop in the fuel rail, and, if so, provide a dashboard message to customers to seek service. Additionally, fuel pressure will be reduced to minimize the risk, which will reduce engine power while also allowing customers to drive to safe locations, stop the vehicle and arrange for service
- Installed a tube that drains fuel from the cylinder head and away from hot surfaces

Q. Does this mean every vehicle in the prior recalls for this issue is being recalled again?

A. Yes.

Q. Why haven't the earlier recalls solved the issue?

A. Further investigation has shown that the current fuel injector remedy still results in cracked fuel injectors that can leak fuel onto the roadway. A remedy for this issue is currently under development.

Q. Is Ford aware of any fires or injuries resulting from this condition?

A. Ford is aware of eight (8) underhood fires related to injector cracking on 1.5-liter Escape and Bronco Sport vehicles built during these model years. Ford is unaware of any injuries associated with these incidents.

Q. What is Ford's reference number for this recall?

A. The reference number is 25S76.

Q. How many units are in stock?

A. This recall included an estimated 810 unsold vehicles would be affected (357 U.S.).

Additional Information

- **New Recall 25S76:** Ford has issued a new recall (25S76) concerning the risk of a cracked fuel injector. This recall affects vehicles from previous recalls (22S73, 24S16) and adds additional vehicles.
- **Software Remedy:** An updated software calibration is part of the solution.
 - **If your vehicle *does not yet have this software update*** (from recalls 22S73 or 24S16): You will need to have the software update applied. Please contact your Ford dealer to schedule this service.
 - **If your vehicle *already has this software update*** (either from a previous recall or because it was built with it): Your vehicle already has the software remedy. No immediate action is required from you for the software.
 - **If you have received a notice from Ford concerning recall 25S21:** Your vehicle may not have properly received the software remedy. Please contact your Ford dealer to schedule this service.
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- **Final Solution Pending:** All affected vehicles will eventually require a permanent repair, which is still under development. Ford will notify you when this final remedy is available.

What to Do: If you are unsure whether your vehicle needs the software update, or to schedule the service if required, please contact your Ford dealer.