

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 25V-xxx: Program Control Units (Electric Drive Unit) - I20
Date: Friday, June 13, 2025 12:48:53 PM

Publish Date: June 13, 2025
From: Technical Service
Expiration Date: June 27, 2025

DCSnet Message
Urgent



Subject: **BMW Recall 25V-xxx: Program Control Units (Electric Drive Unit) - I20**

BMW AG has issued a Delivery Stop (effective June 10, 2025) on certain Model Year 2022 - 2024 BMW vehicles that were produced between July 15, 2020, and January 16, 2024.

As of June 13, 2025, this Delivery Stop has been upgraded to a Safety Recall.

This safety recall involves the electric drive motor software. It is possible that the software could erroneously detect a condition which would shutdown the vehicle's high-voltage system. If this condition occurred, the system would be shut down approximately 15-20 seconds after a warning message is displayed in the vehicle. Although this could increase the risk of a crash, power assisted steering and braking are not affected and are available to help maintain vehicle handling and control.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments: [B120825 Recall Notice\[1749832712268\].pdf](#)
 [B120825\[1749832712268\].pdf](#)
 [B120825_25V-xyz-Gen5-HEAT-FAQ-\(13Jun2025\)\[1749832712268\].pdf](#)
[B120825 Recall Notice\[1749832712268\].pdf](#)
[B120825\[1749832712268\].pdf](#)
[B120825_25V-xyz-Gen5-HEAT-FAQ-\(13Jun2025\)\[1749832712268\].pdf](#)

Recipients: BMW i, All Offering, All Region, All Areas, All Departments, All Personnel
BMW i, CC-All



SIB 12 08 25

2025-06-13

RECALL 25V-XXX: PROGRAM CONTROL UNITS (ELECTRIC DRIVE UNIT) – I20

This Service Information Bulletin (Revision 1) replaces SI B12 08 25 **dated June 2025**.

What's New:

- Title Changed
- This Delivery Stop has been upgraded to a Safety Recall
- Situation section updated
- Recall Notice and FAQ added

MODEL

E-Series	Model Description	Production Date
I20	iX Sports Activity Vehicle	July 15, 2020 – January 16, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of June 11, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective June 10, 2025) on certain Model Year 2022 - 2024 BMW vehicles that were produced between July 15, 2020, and January 16, 2024.

As of June 13, 2025, this Delivery Stop has been upgraded to a Safety Recall.

This safety recall involves electric drive motor software. It is possible that the software could erroneously detect a condition which would shutdown the vehicle's high-voltage system. If this condition occurred, the system would be shut down approximately 15-20 seconds after a warning message is displayed in the vehicle. Although this could increase the risk of a crash, power assisted steering and braking are not affected and are available to help maintain vehicle handling and control.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B120825_25V-xyz-Gen5-HEAT-FAQ-\(13Jun2025\).pdf](#)

[picture_as_pdf B120825 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 25V-xxx: Program Control Units (Electric Drive Unit) – I20 – B12 08 25

BMW AG has issued a Delivery Stop (effective June 10, 2025) on certain Model Year 2022 - 2024 BMW vehicles that were produced between July 15, 2020, and January 16, 2024.

As of June 13, 2025, this Delivery Stop has been upgraded to a Safety Recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
25V-xyz
Electric Drive Motor Software
Model Year 2022-2025
BMW i4, i5, i7, iX
Issue Date: 06/13/2025

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Certain Model Year 2022-2025 BMW i4, i5, i7, and iX models, in the US, are potentially affected.

Q2. What is the specific issue?

This safety recall involves electric drive motor software. It is possible that the software could erroneously detect a condition which would shutdown the vehicle's high-voltage system. If this condition occurred, the system would be shut down approximately 15-20 seconds after a warning message is displayed in the vehicle.

Although this could increase the risk of a crash, power assisted steering and braking are not affected and are available to help maintain vehicle handling and control.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models contain electric drive motor software produced during a different production period and are not affected.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW become aware of the issue?

BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit [bmwusa.com/dealer](https://www.bmwusa.com/dealer). *This Safety Recall may also be able to be performed Over-the-Air.*

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on "**Manage recall notices and contact information**".

Q7. How will my vehicle be remedied?

Potentially affected vehicles will receive a software update to the electric drive motor, at no charge to the customer, which could take up to several hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 25V-xxx: Program Control Units (Electric Drive Unit)
Date: Friday, June 13, 2025 12:46:50 PM

Publish Date: June 13, 2025
From: Technical Service
Expiration Date: June 27, 2025

DCSnet Message
Urgent



Subject: **BMW Recall 25V-xxx: Program Control Units (Electric Drive Unit)**

BMW AG has issued a Delivery Stop (effective June 10, 2025) on certain Model Year 2022 - 2025 BMW vehicles that were produced between December 1, 2020, and January 18, 2024.

As of June 13, 2025, this Delivery Stop has been upgraded to a Safety Recall.







This safety recall involves the electric drive motor software. It is possible that the software could erroneously detect a condition which would shutdown the vehicle's high-voltage system. If this condition occurred, the system would be shut down approximately 15-20 seconds after a warning message is displayed in the vehicle. Although this could increase the risk of a crash, power assisted steering and braking are not affected and are available to help maintain vehicle handling and control.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:  [B120925 Recall Notice\[1749832872787\].pdf](#) 
 [B120925\[1749832872787\].pdf](#) 
 [B120925_25V-xyz-Gen5-HEAT-FAQ-\(13Jun2025\)\[1749832872787\].pdf](#) 
[B120925 Recall Notice\[1749832872787\].pdf](#)
[B120925\[1749832872787\].pdf](#)
[B120925_25V-xyz-Gen5-HEAT-FAQ-\(13Jun2025\)\[1749832872787\].pdf](#)

Recipients: BMW i, All Offering, All Region, All Areas, All Departments, All Personnel
BMW i, CC-All



SIB 12 09 25

2025-06-13

RECALL 25V-XXX: PROGRAM CONTROL UNITS (ELECTRIC DRIVE UNIT)

This Service Information Bulletin (Revision 1) replaces SI B12 09 25 **dated June 2025**.

What's New:

- Title Changed
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- Situation section updated
- Recall Notice and FAQ added

MODEL

E-Series	Model Description	Production Date
G26	i4 Gran Coupe	December 1, 2020 – January 18, 2024
G60	i5 Sedan	July 7, 2022 – December 14, 2023
G70	i7 Sedan	November 16, 2021 – January 18, 2024

AFFECTED VEHICLES

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SITUATION

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SAFETY RECALL NOTICE

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Safety Recall
25V-xyz
Electric Drive Motor Software
Model Year 2022-2025
BMW i4, i5, i7, iX
Issue Date: 06/13/2025

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