



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

June 16, 2025

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 25S67
Certain 2020-2025 Model Year Explorer and Aviator Vehicles with Power Second-Row Seat
Unrequested Second-Row Seat Movement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Explorer	2020-2025	Chicago Plant Build	October 20, 2018 through November 4, 2024
Aviator	2020-2025	Chicago Plant Build	October 19, 2018 through November 4, 2024
Explorer	2021-2023	Chicago SHO Center	September 14, 2020 through July 28, 2023
Aviator	2021-2023	Chicago SHO Center	September 14, 2020 through July 24, 2023

US population of affected vehicles: 304,200. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

The easy entry seat fold switch on the second-row outboard seats may intermittently bind or stick if its surrounding trim bezel was installed incorrectly. If the button is stuck in the down position, the seat may unlatch, fold and/or slide unexpectedly, potentially while driving. A seat that unexpectedly folds or slides while driving could increase the risk of injury, particularly in a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail after **parts ordering information**, including repair instructions, have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America’s Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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