

Amy Thomas

From: James Bond
Sent: Wednesday, August 13, 2025 9:12 AM
To: Amy Thomas
Subject: FW: Keystone Carbon Fuzion Raptor Gate Pins Leg Support Safety Advisory 25-470

Sorry about that Amy. Please see below:



JAMES BOND
CATALOG MARKETING
CUSTOMER SERVICE

KEYSTONE | 2642 HACKBERRY DR. | PO BOX 2000 GOSHEN, IN 46527

From: news@mail.keystonerv.com <news@mail.keystonerv.com>
Sent: Thursday, August 7, 2025 9:51 AM
To: James Bond [REDACTED] >
Subject: Keystone Carbon Fuzion Raptor Gate Pins Leg Support Safety Advisory 25-470

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KEYSTONE

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**
Safety Recall: US: **25V-384**
CAN: **2025-313**

Safety Advisory: 25-470
August 7, 2025

**Keystone RV Company
SAFETY ADVISORY 25-471**

Dear Keystone Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2025 Carbon, Fuzion, Raptor Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for this recall:

It has been decided that the vehicles in the recall population may have missing rear gate pins and or a missing leg support bracket. Under certain circumstances during operation the rear gate may shift around in place, and or the patio steps may be unstable, this can lead to an increased risk of personal injury. The vehicles included in the recall are:

Models Included: 2025 – Carbon, Fuzion, Raptor
Serial Number Range: Carbon - SF805249 - SF805293
Fuzion - SF810071 - SF810274
Raptor - SF800059 - SF800300

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign 25-470.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for an updated copy of the Safety Advisory 25-470](#), which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

Keystone RV Company

cc - National Highway Traffic Safety Administration (NHTSA)

cc - Transport Canada



KEYSTONE

CROSSROADS
Recreational Vehicles

 **Dutchmen**
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