



IMPORTANT SAFETY RECALL

**Safety Recall: NHTSA # 25V-377
June 2025**

«Name»
«Address»
«City» «State» «ZIP»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain Starcraft model year 2025 Autumn Ridge travel trailers.

Reason for this recall The installed safety chains are rated at 7,600 lbs. and the actual Gross Vehicle Weight Rating (GVWR) is 7,995 lbs. In the event of a trailer detachment, the safety chains may fail allowing the tow vehicle to separate from the trailer. Separation of the trailer and tow vehicle increases the risk of a crash.

Recall Remedy The remedy consists of installation of new safety chains. The remedy will take approximately 1/2 hour to complete and must be performed free of charge to the retail owner.

What we need you to do Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Towable Division