

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Safety Recall Initial Notification

June 11, 2025

Campaign #	NHTSA ID	Description	Check Headlamp Adjustment Screw Retaining Caps
N/A	25V365	25P2195474	

Campaign Details

Total Recall Population	127	Model(s)/ Platform(s)	GLC (254 platform)
Vehicles in Dealer Inventory	0		
Model Year(s)	2023		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has decided that a non-compliance exists on certain subject vehicles. The retaining cap covering the headlamp horizontal aiming screws might not have been installed during vehicle production. In this case, the headlamps are able to be adjusted horizontally, which is not intended. Subsequently, the regulatory requirements of FMVSS 108 might not be met. Horizontal adjustment might negatively impact intended roadway illumination and glare protection, which could increase the risk of a crash.		
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the headlamps on the potentially affected vehicles and retrofit the retaining caps if necessary.		
Remedy	The remedy parts are not available at this time.		
Launch Date	Affected VINs will be flagged in VMI as “PENDING” on Wednesday, June 11, 2025. The campaign will be visible on the www.NHTSA.gov website and may generate questions from customers.		
Approximate Customer Notification Date	Friday, August 1, 2025 Final customer letter can be found at MBUSA.com/recall or NHTSA.gov at the time of mailing.		

Given this notice, it is a violation of federal law for a dealer to sell or lease any new vehicle in dealer inventory covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

- Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.
- Once the remedy is available, vehicles will be flagged as "OPEN" and Work Instructions will be available.
- As a matter of normal service process, please check for other repair measures that might be applicable to the vehicle(s).

Additionally, given this notice, it is a violation of federal law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.

