

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Safety Recall Launch Notification

June 27, 2025

Campaign #	NHTSA ID	Description	Check Headlamp Adjustment Caps
2025060005	25V365	25P8291017	

Campaign Details

Total Recall Population	127	Model(s)/ Platform(s)	GLC (254 platform)
Vehicles in Dealer Inventory	0		
Model Year(s)	2023		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has decided that a non-compliance exists on certain subject vehicles. The cap covering the headlamp horizontal aiming screws might not have been installed during vehicle production. In this case, the headlamps are able to be adjusted horizontally, which is not intended. Subsequently, the regulatory requirements of FMVSS 108 might not be met. Horizontal adjustment might negatively impact intended roadway illumination and glare protection, which could increase the risk of a crash.		
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the headlamps on the potentially affected vehicles and retrofit the retaining caps if necessary.		
Remedy	The remedy part is available and can be ordered at this time.		
Launch Date	Affected VINs will be flagged in VMI as "OPEN" on Friday, June 27, 2025. The campaign will be visible on the www.NHTSA.gov website and may generate questions from customers.		
Approximate Customer Notification Date	Friday, July 11, 2025 Final customer letter can be found at MBUSA.com/recall or NHTSA.gov at the time of mailing.		
Warranty Claim Notice	Please note the campaign will close after the warranty claim has been submitted. This change can take at least one-day to reflect in NetStar VMI.		

Given this notice, it is a violation of federal law for a dealer to sell or lease any new vehicle in dealer inventory covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

- Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.
- Once the remedy is available, vehicles will be flagged as "OPEN" and Work Instructions will be available.
- As a matter of normal service process, please check for other repair measures that might be applicable to the vehicle(s).

Additionally, given this notice, it is a violation of federal law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



Recall Campaign Bulletin



Mercedes-Benz

June 2025

TO: ALL MERCEDES-BENZ CENTERS

CAMPAIGN NO.	2025060005
CAMPAIGN DESC.	25P8291017
NHTSA ID	25V365
SUBJECT	Check Headlamp Adjustment Screw Caps
MODEL(S)	GLC (254 platform)
MODEL YEAR(S)	2023
CAMPAIGN POPULATION	127

Campaign Technical Instructions

Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

Always check for other open campaigns and perform them accordingly!

Review the entire campaign bulletin first, and perform the procedures exactly as described.

Order No. P-RC-2025060005

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Primary Parts Information

Qty.	Part Name	Part Number
As required (2)	Cap	A 000 997 12 08

Check/Test Procedure

1. Check if cap (Figure 1, 1) is installed in the area shown on the front left & right headlamps (Figure 1, E1 & E2).

i To do so, open the hood and visually inspect.

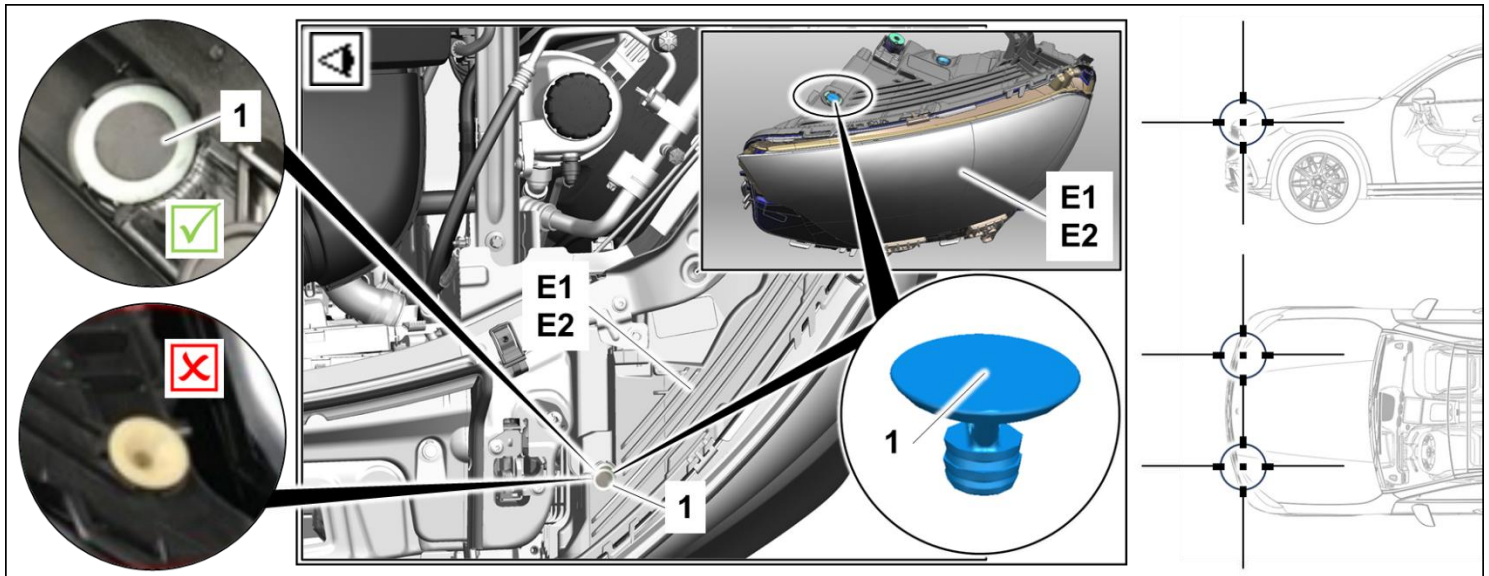


Figure 1 (Shown on driver side of vehicle)

- a. Caps (Figure 1, 1) **are** installed: **End measure**.
- b. Caps (Figure 1, 1) **are not** installed: Perform **Work Procedure**.

Work Procedure

1. Check adjustment setting of front left & right headlamp unit (Figure 1, E1 & E2), and correct if necessary.

i For basic information, see **AP82.10-P-8260W**.

i After adjusting the left and right headlamp settings (Figure 1, E1 & E2), the horizontal adjustment for the low beams must not be changed.

2. Install caps (Figure 1, 1) on the left & right headlamp (Figure 1, E1 & E2).
3. End measure.

Warranty Information

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Damage Code	Operation Number	Description	Labor Time (hrs.)
82 910 17	11-1503	Check if cap is installed on left and right headlamp unit	0.1
	11-1504	Retrofit caps on left and right headlamp unit (after check) Includes: Check adjustment setting of left and right lamp unit, correct if necessary.	0.3

i **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*