



6/4/2025

**Via First Class Mail**

Contact Name  
Title  
Company Name  
Address  
City, ST Zip

Dear Customer:

**IMPORTANT RECALL INFORMATION – RESPOND IMMEDIATELY**

This correspondence is to inform you that Battle Motors, Inc. notified the National Highway Traffic Safety Administration (NHTSA) of the start of a voluntary safety recall campaign involving 2024-2025 model chassis. The recall has been assigned number 25V342.

A copy of our June 4, 2025, Defect and Noncompliance Information Report submission to NHTSA can be found on the NHTSA website (<https://www.nhtsa.gov/recalls>) under recall number 25V342. As required by law, Battle Motors, Inc. provided NHTSA a list of all vehicles affected. This recall may affect one or more of your company's vehicles.

**IMPACTED PRODUCT**

This recall includes a select number of Battle Motors' 2024-2025 LET2 model chassis who's steering wheel retaining nut may have become loose by means of normal wear – part number 339-0039 – manufactured between May 29, 2024, and June 5, 2024 inclusive.

Affected steering wheels can be identified by attempting to jostle the steering wheel. If the retaining nut has become loose, the steering wheel will experience excessive play. The defective steering wheel retaining nuts will lack the presence of torque seal.

This action does not affect steering wheels manufactured prior to or after the stated dates.

**PROBLEM DESCRIPTION**

Battle Motors, Inc. has determined that the steering wheel retaining nut may become loose or, in rare cases, back off completely and suffer a catastrophic failure. Due to a part shortage and manufacturing deviation, some trucks were built with a turn signal switch outside the standard, resulting in assembly outside of normal station.

**WHAT WE WILL DO**

**Battle Motors, Inc. will voluntarily remedy the defect of the impacted steering wheel retaining nut, torque to specification (65 ft-lb), and apply torque seal.**

As a reminder, the alteration labor charge to complete the remedy will be covered by BATTLE MOTORS, INC.

Finally, please note that we are directing impacted vehicle owners to work through their vehicle dealer to obtain this recall remedy.

**WHAT YOU NEED TO DO**



If a vehicle is presented to you for repair under this recall, at no charge to the vehicle owner, you must inspect the steering wheel retaining nut to determine whether it is torqued to 65 ft-lb and whether torque seal is present. If you can determine the steering wheel retaining nut is torqued to this specification and torque seal is present, no further action is required. If you find that the steering wheel retaining nut is not torqued to 65 ft-lb and that torque seal is not present, you must torque the nut to 65 ft-lb and apply torque seal. Complete directions for performing this repair as well as a complete list of vehicles, by Vehicle Identification Number (VIN) which are suspect, are attached hereto as Attachment A.

Please note that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this notification until the issue described in this notice has been remedied.

We value our business relationship with you. We regret the inconvenience that may result from these circumstances, and we sincerely appreciate your understanding and cooperation in this matter. If you have any questions or require more information, please do not hesitate to reach out to your Battle Motors, Inc. Regional Service Manager directly. You may also contact us via email at [service@battlemotors.com](mailto:service@battlemotors.com), or by telephone at 330-308-6700, option 1. Battle Motors, Inc. Customer Service Representatives are ready to assist you Monday-Thursday, 8:00 a.m. - 5:00 p.m. ET.

Sincerely,

A handwritten signature in black ink that reads 'Michael Cox'.

Michael Cox  
Senior Vice President of Service  
Battle Motors



## ATTACHMENT A - SERVICE BULLETIN INSTRUCTIONS FOR RECALL 25V342

**To:** Battle Motors, Inc. Dealer and Service Center Network

**Date:** June 4, 2025

**Units Involved:** Chassis produced between the dates of May 29, 2024, and June 5, 2024. A list of suspect vehicles is attached part of this service bulletin.

**Topic:** Inspection and torquing of steering wheel retaining nut.

Battle Motors, Inc. has determined that the steering wheel retaining nut may become loose or, in rare cases, back off completely and suffer a catastrophic failure. Due to a part shortage and manufacturing deviation, some trucks were built with a turn signal switch outside the standard, resulting in assembly outside of normal station.

**Warranty Status:** Reimbursement by warranty claim utilizing one of the following codes:

- 00-STR-001: Retorque Steering Wheel Retaining Nut – 0.3 hours.



**Urgent attention to this service bulletin is required. Failure to complete this service in a timely manner may result in equipment damage, personal injury, or death.**

### Service Instructions:

1. Determine if the chassis is one of the suspected units by referencing the VIN list at the end of this bulletin. If the unit is on the list, proceed to step two; if it is not, no further action is required.
2. Use a small plastic pry tool to gently remove the horn button from the steering wheel.



3. Remove the horn connector from the horn button.
4. Using a 1-1/4 inch socket to remove the steering wheel retaining nut from the assembly.

5. Apply FAS-LOK 42 to the center threading.



6. Use a 1-1/4 inch socket to torque the steering wheel retaining nut to 65 ft-lb.



7. Apply torque seal to the nut and center threading.



8. Reconnect the horn connector to the horn button.



9. Line up the right side of the horn logo with the steering wheel center engraving and then firmly press down on the horn button.

