

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the **WSC Link on DTNA Portal**

REF #: ICI26-002

Effective: 2/23/2026

Release: 2/18/2026

SUBJECT: F1020 Campaign Terminated and Replaced by F1029

This letter is to inform you that recall F1020, Positive Junction Post, will be terminated on Monday 2/23/2026. On that date you will see F1020 marked as "Terminated" in OWL.

F1020 will be replaced by recall F1029, which will be made available as soon as possible and will involve a different repair procedure. When recall F1029 is available it will show in the OWL coverage info screen, the bulletin will be posted to DTNA Portal, and the customer owner notifications will be mailed.

Last repair date for F1020 repairs: 2/22/2026

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the Warranty Support Center (WSC) app, located on the DTNA Portal.

REF #: ICI26-002

En vigueur: 23/2/2026

Date de sortie: 18/2/2026

OBJET: La campagne F1020 est terminée et remplacée par la campagne F1029

Cette lettre a pour but de vous informer que le rappel F1020, Positive Junction Post, sera terminé le lundi 23 février 2026. À cette date, vous verrez F1020 marqué comme « Terminé » dans OWL.

Le rappel F1020 sera remplacé par le rappel F1029, qui sera disponible dès que possible et impliquera une procédure de réparation différente. Dès sa disponibilité, le rappel F1029 apparaîtra sur l'écran d'information de couverture OWL, le bulletin sera publié sur le portail DTNA et les clients seront informés par courrier.

Date limite de réparation pour les F1020: 22/02/2026

Si vous avez des questions ou besoin de plus d'informations, contactez le service des campagnes de garantie en soumettant une demande via l'application Warranty Support Center (WSC), disponible sur le portail DTNA.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.