DAIMLER TRUCK
North America

Date: September 11, 2026

To: Dealer Principals
General Managers

Subject: **Stop Delivery Notification**

Dear Network Partners,

Daimler Truck North America ("DTNA") values the important role our dealer network plays in supporting customers, protecting the Daimler Truck brand, and ensuring that vehicles are delivered safely and in compliance with applicable law. This communication provides information regarding Stop Delivery Notifications ("SDN"), including dealer eligibility, timing, compensation plan, and the process DTNA has developed.

Background: A SDN is issued when an OEM identifies a safety-related defect or regulatory noncompliance and files notice of a pending field action with the appropriate regulatory authority. Once an SDN is issued, affected vehicles within the identified population may not be sold, delivered, or placed into service until an approved remedy is available and has been completed on the vehicle.

These requirements arise under federal law, including 49 U.S.C. §§30116 and 30120.

When DTNA issues an SDN and an approved remedy is not immediately available, federal law provides certain protections for dealers holding affected inventory. Depending on the specific circumstances, those protections may include the following:

- **Repurchase Option** — DTNA may repurchase the affected vehicle for the amount paid by the dealer, together with any applicable transportation charges.

- **Immediate Remedy** — If an approved remedy is available, DTNA will provide the parts, equipment, and instructions necessary to complete the remedy at no cost to the dealer.

- **Holding Compensation** — If an approved remedy is not immediately available, federal law provides for holding compensation equal to 1% of the vehicle's invoice price for each 30-day period, prorated as applicable, during the period in which the vehicle remains subject to the SDN and no remedy is available.

Stop Delivery Notifications including F1020 and F1029

DTNA recognizes that the medium and heavy-duty truck market is different from the passenger vehicle market. Commercial vehicles are often highly specialized, customer-specific, and configured for particular vocational applications. Because of these differences, DTNA and its dealers have historically worked together to develop practical solutions that are appropriate for this unique market and that support customers while maintaining compliance with federal safety requirements.

Going forward, where a dealer requests statutory holding compensation for vehicles subject to an SDN, DTNA will evaluate and exercise its available rights and options under applicable law. These may include the following:

- **Repurchase affected vehicles.** DTNA may exercise the option to repurchase vehicles subject to an SDN where an approved remedy is not immediately available.
    - **Disposition of repurchased vehicles**. Once a vehicle has been repurchased by DTNA, DTNA will determine the appropriate disposition of that vehicle following completion of the recall remedy. This may include resale, reassignment, or other disposition+ in DTNA's discretion, consistent with applicable law.
    - **Flooring assistance**. DTNA will not pay flooring assistance on vehicles once they have been repurchased by DTNA.
    - **Mitigation of damages**. If DTNA opts to repurchase an affected vehicle and the dealer declines that offer, DTNA reserves the right, to the extent permitted by applicable law, to contest or offset any request for holding compensation for that vehicle for periods after a reasonable repurchase offer was made. This approach is consistent with the principle that parties must take reasonable steps to mitigate damages.
- **Have Dealers hold the affected vehicles until an approved remedy is available.** Dealer compensation.
    - To the extent permitted by applicable law, DTNA's discretionary floor plan assistance and statutory holding compensation are alternative forms of compensation for the same hold period; DTNA will not duplicate compensation for the same period, and a dealer that receives the 1% statutory holding compensation for a period will not also receive discretionary floor plan assistance for that same period.
    - A dealer may elect to continue with the optional floor plan assistance rather than request the 1% statutory holding compensation for the same period. Nothing in this letter requires a dealer to waive any rights available under applicable federal or state law. A dealer that elects the holding compensation equal to 1% will be removed from all future flooring participation.

- If the vehicle is financed through Daimler Truck Financial Services, DTNA will provide the SDN timeframe plus additional flooring holding compensation for **10** days beyond the recall release date.

- If an alternative form of financing was utilized, DTNA will provide flooring compensation for the SDN timeframe plus an additional **10** days for repairs through Daimler Truck Financial Service.

  Example: Flooring Eligibility
  An SDN is issued, and the unit remains on hold for 15 days until the recall bulletin is published. DTNA then provides **10** days to complete the recall, resulting in a total of 25 days of hold-related liability. Accordingly, 25 days of flooring credit are provided.

  DTNA shall be responsible for calculating, administering, and disbursing all payments in a manner consistent with floor plan disbursement requirements. Each dealer will be responsible for initiating the request to obtain the additional flooring payments. Send all requests to DTNA-WAR-Campaigns@daimlertruck.com.

- **Movement of affected vehicles**. Unless DTNA provides prior written authorization, vehicles subject to an active SDN may not be moved to body builders, Truck Equipment Manufacturers, upfitters, or other third parties for equipment installation, modification, or completion work while the SDN remains in effect. This restriction is intended to ensure regulatory compliance, preserve vehicle control, and avoid confusion regarding the vehicle's status while the stop delivery remains active.

DTNA remains committed to working collaboratively with our dealer network to manage SDNs and recalls in a manner that protects customers, supports dealers, and satisfies applicable legal requirements. We appreciate your continued partnership and your attention to these important compliance obligations.

If you have any questions regarding this communication or the claim process, please contact DTNA-WAR-Campaigns@daimlertruck.com.

Sincerely,

[redacted]