

**ATTENTION:** Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

## Safety Recall Launch Notification

June 13, 2025

Campaign #	NHTSA ID	Description	
2025060001	25V325	25P6790008	<h3 style="margin: 0;">Replace Windshield and Re-Install the Multi-Purpose Camera and/or Interior Mirror</h3>

### Campaign Details

Total Recall Population	26	<b>Model(s)/ Platform(s)</b>	GLE/GLS (167 platform)
Vehicles in Dealer Inventory	1		
Model Year(s)	2024-2025		
<b>Issue</b>	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has decided that a defect exists on certain subject vehicles. The bonding of the multi-purpose camera and/or the interior mirror to the windshield might not meet specifications. In this case, the multi-purpose camera and/or the interior mirror might separate partially or completely from the windshield. Should this separation occur, the function of several driving assistance systems might be impaired, which might increase the risk of a crash.		
<b>What We're Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the windshield and reinstall the multi-purpose camera and/or interior mirror on the affected vehicles.		
<b>Remedy</b>	The remedy parts are available and can be ordered at this time.		
<b>Launch Date</b>	Affected VINs will be flagged in VMI as "OPEN" on Friday, June 13, 2025. The campaign will be visible on the <a href="http://www.NHTSA.gov">www.NHTSA.gov</a> website and may generate questions from customers.		
<b>Approximate Customer Notification Date</b>	Friday, June 27, 2025 Final customer letter can be found at <a href="http://MBUSA.com/recall">MBUSA.com/recall</a> or <a href="http://NHTSA.gov">NHTSA.gov</a> at the time of mailing.		
<b>Warranty Claim Notice</b>	Please note the campaign will close after the warranty claim has been submitted. This change can take at least one-day to reflect in NetStar VMI.		

**Given this notice, it is a violation of federal law for a dealer to sell or lease any new vehicle in dealer inventory covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.**

- Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.
- Once the remedy is available, vehicles will be flagged as "OPEN" and Work Instructions will be available.
- As a matter of normal service process, please check for other repair measures that might be applicable to the vehicle(s).

**Additionally, given this notice, it is a violation of federal law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.**

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



# Recall Campaign Bulletin



Mercedes-Benz

June 2025

TO: ALL MERCEDES-BENZ CENTERS

CAMPAIGN NO.	<b>2025060001</b>
CAMPAIGN DESC.	<b>25P6790008</b>
NHTSA ID	<b>25V365</b>
SUBJECT	<b>Replace Windshield and Re-Install Multi-Purpose Camera and/or Interior Mirror</b>
MODEL(S)	<b>GLE and GLS (167 platform)</b>
MODEL YEAR(S)	<b>2024 – 2025</b>
CAMPAIGN POPULATION	<b>26</b>

## Campaign Technical Instructions

### Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

Always check for other open campaigns and perform them accordingly!

Review the entire campaign bulletin first, and perform the procedures exactly as described.

Order No. P-RC-2025060001

Recall Campaign Bulletin

Recall Campaign Bulletin

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Model(s): 167

**Primary Parts Information**

Qty.	Part Name	Part Number
1	Windshield	*
1	1-Component Adhesive**	A 000 989 49 05 11

\* The windshield part number must be determined according to the equipment variant for the VIN via XENTRY Parts Information!

\*\* **Parts Kit Includes:** Adhesive (A 000 989 41 00 11), Primer (A 005 989 18 71 09) and Cleaning Cloth (A 012 989 79 71 11)

**NOTE:** Sublet repairs **MUST** use 1-Component Adhesive A 000 989 49 05 11

Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

**Work Procedure**

1. Replace windshield.

**i** For basic information, see **AR67.10-P-1700ME**.

**i** Allow a **minimum of 2-hour curing time before driving**. Full curing time must be observed for at least 24 hours, do not run the vehicle through the car wash before this time has elapsed!

**i** The vehicle can be returned to the customer after the 24-hour full curing time has elapsed.

**Warranty Information**

**i** **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Damage Code	Operation Number	Description	Labor Time (hrs.)
67 900 08	11-1500	Replace windshield <b>Includes:</b> Additional operations for multifunction camera without AIRMATIC, augmented reality camera.	2.9
	11-1501	Extra work for: Replace windshield on vehicle with AIRMATIC (code 489)	0.1
	11-1502	Extra work for: Replace windshield on vehicle with AQUABLADE (code 874)	0.1
	11-1505	Extra work for: Replace windshield on vehicle with Head-Up Display (code 463)	0.1
	11-1508	Perform calibration drive (After windshield replacement)	ZM

• **Per Warranty Policy 7.4.0 Sublet Repairs – It is the dealership’s responsibility to ensure that any sublet repairs which they commission are performed up to Mercedes-Benz standards and follow all Mercedes-Benz procedures and work instructions (including making available all MB products required for the repair). When submitting a warranty claim for a sublet repair where the parts are being supplied by the dealer to the third-party performing the repair, the dealer RO must reflect these parts listed separately on the claim. This not only pertains to the windshield, but also any additional MB products required for installation. The sublet line should only include the labor and those materials (if applicable) not supplied by the dealer and not available from MBUSA.**

• **By submitting a claim for reimbursement for work completed by a third party, the dealer agrees to indemnify MBUSA for any issues that may arise from such third-party work that was not performed according to the WIS instructions with the required replacement windshield and adhesive, cleaner and primer.**

**i** **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*