

**ATTENTION:** Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

## Safety Recall Initial Notification

May 23, 2025

Campaign #	NHTSA ID	Description	
TBD	25V325	25P2195472	<h3 style="margin: 0;">Replace Windshield and Re-Install the Multi-Purpose Camera and/or Interior Mirror</h3>

### Campaign Details

<b>Total Recall Population</b>	26	<b>Model(s)/ Platform(s)</b>	GLE/GLS (167 platform)
<b>Vehicles in Dealer Inventory</b>	1		
<b>Model Year(s)</b>	2024-2025		
<b>Issue</b>	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has decided that a defect exists on certain subject vehicles. The bonding of the multi-purpose camera and/or the interior mirror to the windshield might not meet specifications. In this case, the multi-purpose camera and/or the interior mirror might separate partially or completely from the windshield. Should this separation occur, the function of several driving assistance systems might be impaired, which might increase the risk of a crash.		
<b>What We're Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the windshield and reinstall the multi-purpose camera and/or interior mirror on the affected vehicles.		
<b>Remedy</b>	The remedy part is not available at this time.		
<b>Launch Date</b>	Affected VINs will be flagged in VMI as "PENDING" on Friday, May 23, 2025. The campaign will be visible on the <a href="http://www.NHTSA.gov">www.NHTSA.gov</a> website and may generate questions from customers.		
<b>Approximate Customer Notification Date</b>	Tuesday, July 15, 2025 Final customer letter can be found at <a href="http://MBUSA.com/recall">MBUSA.com/recall</a> or <a href="http://NHTSA.gov">NHTSA.gov</a> at the time of mailing.		

**Given this notice, it is a violation of federal law for a dealer to sell or lease any new vehicle in dealer inventory covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.**

- Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.
- Once the remedy is available, vehicles will be flagged as "OPEN" and Work Instructions will be available.
- As a matter of normal service process, please check for other repair measures that might be applicable to the vehicle(s).

**Additionally, given this notice, it is a violation of federal law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.**

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.

