

**Amy Thomas**

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**From:** James Bond  
**Sent:** Wednesday, June 25, 2025 11:45 AM  
**To:** Amy Thomas  
**Subject:** FW: Keystone REVISED MORryde Bracket Recall 25-468

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

The email has been sent to our affected dealers.



**JAMES BOND**  
CATALOG MARKETING  
CUSTOMER SERVICE

KEYSTONE | 2642 HACKBERRY DR. | PO BOX 2000 GOSHEN, IN 46527

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**From:** news@mail.keystonerv.com <news@mail.keystonerv.com>  
**Sent:** Wednesday, June 25, 2025 10:40 AM  
**To:** James Bond [REDACTED]  
**Subject:** Keystone REVISED MORryde Bracket Recall 25-468

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**KEYSTONE**

**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**  
Safety Recall: US: **25V-321**  
CAN: **2025-262**

Safety Advisory: 25-468  
June 24 2025



**Keystone RV Company**  
**SAFETY ADVISORY 25-468**

Dear Keystone and Dutchmen Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2024-2025 Fuzion, Voltage, 2024 Raptor, 2025 Hideout, Residence, Retreat, Springdale Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for this recall:***

It has been decided that the vehicles in the recall population may have steps that can detach while in use. Under certain conditions during use the receiver may come loose and disengage from the bracket leading to an increased risk of personal injury. The vehicles included in the recall are:

<b>Year</b>	<b>Models</b>	<b>Serial Number Ranges</b>
2024	Fuzion	RF810132 - RF810146
2025	Fuzion	SF810000 - SF810070
2025	Hideout - 26PATIO	S7241069 - S7242678
2024	Raptor	RF800111 - RF800136
2025	Residence - 401FLFT, 401FSRL, 40FLFT, 40FSRL	SW160054 - SW160152
2025	Retreat - 391FSRL, 39FSRL	SW260126 - SW260206
2025	Springdale - 266DECK	S7100972 - S7102670
2024	Voltage	RZ990169 - RZ990171
2025	Voltage - 4135, 4225	SZ990006 - SZ990205

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign 25-468.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for an updated copy of the Safety Advisory 25-468](#), which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**Keystone RV Company**

cc - National Highway Traffic Safety Administration (NHTSA)  
cc - Transport Canada



**KEYSTONE**  
**CROSSROADS** *Recreational Vehicles*  **Dutchmen**  
Legendary Innovation. Trailblazing Value.



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