



May 16, 2025  
Upcoming Important Safety Recall V2503

## **UPCOMING IMPORTANT SAFETY RECALL**

### **NRR-EV SUB-JUNCTION BOX FAILURE (V2503)**

#### **To: Isuzu Commercial Truck Service Managers and Parts Managers**

This notice is being sent to inform you about Upcoming Important Safety Recall – Sub-Junction Box Failure in certain Isuzu commercial vehicles. These vehicles are currently under a Stop Sale vehicles for **Safety Recall 25V-217**.

#### **AFFECTED VEHICLES**

- 2025MY NRR-EV (Electric Vehicles)

#### **WHAT IS THE CONDITION?**

Isuzu Motors Limited has determined that a defect, which relates to motor vehicle safety, exists in certain 2025MY NRR-EV vehicles. Isuzu discovered an improper gap between the connector and the bus bar in the sub junction box that caused loosening of the bolt fastening the bus bar to the connector terminal, resulting in increased resistance of the current flow. This resistance increases heat in the sub junction box and may activate one or more DTCs. One of these DTCs will illuminate a warning to the driver and turn off electrical current to the EV drive motor. The driver will experience loss of motive power, **increasing the risk of a crash**.

#### **WHAT WE WILL DO**

We are in the process of preparing a service procedure and procuring parts to remedy these vehicles. You will receive another notice regarding owner notification and campaign bulletin release as soon as the schedule is available.

#### **WHAT YOU SHOULD DO**

Confirm the affected vehicles in dealer inventory, open a repair order referencing the upcoming safety recall and continue to hold the vehicles, per the previous Stop Sale for Upcoming Safety Recall Notification issued on April 8<sup>th</sup>, until further notification is received.

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