



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

NHTSA Safety Recall: 25v305
WCC: TBD

IMPORTANT SAFETY RECALL

«OWNER»
«STREET»
«CITY», «STATE» «ZIP_CODE»

Attn: Service Manager

«Warranty_ID»

Dear DRV Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. DRV Luxury Suites (DRV) has decided that there is a defect which relates to motor vehicle safety on certain 2024-2025 Full House Fifth Wheels. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

The vehicles subject to this recall may have removable MorRyde step that have clip on brackets to hold a removable step. MorRyde has found a potential issue where the receiver for the removable step that is installed on these brackets were not manufactured with the required thread locking compound. With the absence of the thread locking compound, the receiver may come lose and disengage from the bracket. If this happens during use it could result in fall and personal injury.

Instructions for the repair and a list of the affected coaches with their VIN #'s can be found on the warranty portal. Please verify your stock for any of the affected coaches and if you have questions concerning this recall or if you need any assistance, please contact the **Warranty/Service Department** by email at dervwarranty@cruiserrv.com, or by phone at 260-562-3500.

Please have the VIN #'s of the affected Fifth Wheels available when you call.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Note: It is a violation of federal law (CFR 49 Part 573.11&12) for a dealer to deliver a new vehicle that has been sold prior to completing this recall. Please be sure to address any vehicles in your inventory that are affected by this recall action.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 260-562-3500. If after contacting DRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1 or call 1-800-333-0510.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)

